Warranty and Service (Carts and Dollies)

Saw Trax Mfg., Inc. warrants every product it sells against manufacturers' defects and each product is designed to give years of dependable service. Your new Cart or Dolly was built from the finest components available by our trained craftsmen.

Warranty Period:

The general warranty lasts for the time specified in the literature included with your product or on the official Saw Trax Mfg., Inc. branded website.

- Saw Trax Mfg., Inc. products carry a limited warranty which varies in duration based upon the product.
- (See Product Listing with Warranty Period)
- Accessories carry a limited warranty of 90 days from the date of receipt.
- Consumable items are defined as expendable parts or accessories expected to become inoperable within a reasonable amount of use and are covered by a 90-day limited warranty against manufacturer's defects.

Who is Covered:

This warranty covers only the initial purchaser of the product from the date of delivery.

What is Covered:

This warranty covers any defects in workmanship or materials subject to the limitations stated below. This warranty does not cover failures due directly or indirectly to misuse, abuse, accidents, normal wear-and-tear, improper repair, alterations or lack of maintenance Use of these machines in the processing of metal or some other materials may void the warranty. This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state.

Saw Trax Mfg., Inc. will repair or replace, at our discretion, any component that is determined to be defective. Repair or replacement is limited to providing replacement parts from the factory. Saw Trax Mfg., Inc. assumes no responsibility for making repairs on site. Parts returned to the factory must be returned freight prepaid and include a Return Authorization (R.A.) number. Please call 770-974-0021 for a R.A. number.

Product Listing with Warranty Period:

- 90 Days- Parts, Consumable items
- 90 Days- Accessories
- 3 Year- Cart or Dolly Body

Note: Custom designed Carts/Dollies are exempt from warranty

How to Get Technical Support:

Please contact Technical Service by calling 888-SAW-TRAX. Please note that you will be asked to provide proof of initial purchase when calling. If a product requires further inspection, the Technical Service representative will explain and assist with any additional action needed.

More Information:

Saw Trax Mfg., Inc. is constantly adding new products. For complete, up-to-date product information, check with your local distributor or visit the Saw Tax Mfg, Inc. website.

Saw Trax Mfg., Inc. sells through distributors. The specifications listed in Saw Trax Mfg., Inc. printed materials and on the official Saw Trax Mfg, Inc. website are given as general information and are not binding. Saw Trax Mfg, Inc. reserves the right to effect at any time, without prior notice, those alterations to parts, fittings, and accessory equipment which they may deem necessary for any reason whatsoever.

Limitations on This Warranty:

SAW TRAX MFG., INC. SHALL IN NO EVENT BE LIABLE FOR DEATH, INJURIES TO PERSONS OR PROPERTY, OR FOR INCIDENTAL, CONTINGENT, SPECIAL, OR CONSEQUENTIAL DAMAGES ARISING FROM THE USE OF OUR PRODUCTS. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

