

FRASER HILL FARM®

Christmas Tree Assembly Instructions

The model number of your tree is printed on the side of your carton.
Always use this number to identify your tree.

Thank you for your purchase of this quality Christmas tree. With proper use and care, your Christmas tree will provide you with years of enjoyment. Please follow the instructions on how to assemble and disassemble your Christmas tree. If you should have any problems with your tree, or if the tree does not light after assembly, DO NOT return it to the place of purchase. Please refer to the trouble shooting section of this manual or call our toll free number: **1-855-591-7451** or email us at holiday@FraserHillFarm.com and a customer service representative will assist you. Enjoy your Holiday!

Your Package Includes:

1 Tree Stand, 1 Tree Top & 2 to 5 Sections with Branches
(Large trees 10' and above may also have a securing chain assembly)

Please read all instructions completely before assembling your tree. Use only miniature tree lights. Note that the stand shown here may differ from the stand supplied with your tree.

1. Remove the tree stand and adjust the legs to form an X shape and loosely insert one of the thumb screws to secure the legs in place. (An additional screw has been provided for your convenience.)
 - Your assembled tree may be heavy and difficult to move, so place the stand in the desired location before assembling.
2. Remove the temporary plastic covers from the end of the pole sections with branches.
3. Place the widest tree section with the highest letter value (also the only section with a pointed end on the bottom of the pole) into the stand. Tighten the thumb screw on the stand.
4. Allow the branches to fall into place. This may require gently pulling them outward & downward as branches can get tangled during shipping. Be careful not to pinch any of the light-string wires between the branch and hinge.
5. Starting with the bottom row, open the leaves or tips of the branches by separating them into different directions. Start with the tips closest to the pole and work your way outward alternating the tips left, right and center.
6. Gently curve the branch tips upward to provide a more realistic and uniform appearance.
7. Some branches may have wings or side branches. Wing branches should be pulled horizontally away from the main branch and pointed forward at a 45° angle.
8. When each section is complete, step back and look at your work. Cover any gaps by shifting branch tips to fill them.
9. Set the next highest lettered section with branches into the bottom section and follow the same steps as above. Continue until you reach the top section.
10. Lastly, insert the Tree Top section "A" and bend and shape the tips by pulling them away from the center.
11. For EZ-Connect trees, firmly connect each section as the lighting connection is in the pole. For standard pre-lit trees, plug the extension from section "A" into the marked wiring harness on section "B," etc.
12. Align tree to assure that it is perfectly vertical and tighten all thumb screws.



Storage tips: You may want to save the carton for storing your tree. Remove all ornaments. Store the tree in a cool, dry area where the temperature does not exceed 100°F.

THE TAPE USED ON THE WIRING HARNESS SHOULD ONLY BE REMOVED TO CHANGE A FUSE. EXPOSING AND USING THE OUTLETS COVERED ON THE HARNESS MAY CAUSE A FUSE TO BLOW OR A CIRCUIT OVERLOAD THAT COULD RESULT IN A FIRE.

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Christmas Trouble-Shooting Guide

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Issue	Possible Cause	Solution
Tree/Wreath Does Not Look As Expected	Please be aware that all trees and wreaths are shipped compressed and require shaping as shown on your enclosed Christmas Tree Assembly Instructions. These instructions provide useful tips on how to beautify your new tree or wreath.	
Entire Tree/Wreath Is Not Illuminated	There is a loose plug(s) on the metal pole (for multi-section trees)	Make sure all plugs are firmly in pole and gently twist the sections to ensure they are properly linked.
	There is a bad fuse in the plug.	Replace the fuse.
	The tree is not plugged into the wall.	Make sure the tree is plugged into a proper outlet. If you are using a GFCI outlet, please make sure that the breaker is not tripped.
Some Sections Are Not Illuminated	There is a loose plug(s) on the metal pole (for multi-section trees)	Make sure all plugs are firmly in pole and gently twist the sections to ensure they are linked properly.
	There is a loose fuse in the extension cord plug.	Make sure fuse is fully tightened into plug.
One Light String Is Not Illuminated	There is a loose plug on the light string.	Make sure all plugs are firmly plugged in.
	There is a bad fuse in the light string.	Replace the fuse in the light string.
	You have a broken, missing, or damaged light bulb.	Replace broken, missing, or damaged bulb(s). Replace with care, as broken bulbs can shock you.
Lights Do Not Blink Properly (on multi-function decorations only)	Your remote control is not working.	Pull the plastic tab out of the remote's battery compartment.
	Your remote control is not working.	Replace remote battery.
Porch Tree/Wreath Timer Is Not Working	The batteries are not correctly inserted.	Open battery pack and confirm batteries are properly inserted and securely close pack. 6HR on / 18HR off function will start once batteries are inserted. Press the button to select function.

1-Year Limited Warranty

"Limited" Warranty Program

For a period of one (1) year after purchase, Hanover Products ("Manufacturer") will either repair or replace defective components in accordance with this Limited Warranty.

Sales and use taxes, plus shipping and handling charges are the responsibility of the consumer.

This warranty is between Manufacturer and the original purchaser and is valid only when accompanied by the original purchaser's sales receipt showing original date of purchase and location of purchase. Replacements under this warranty revert back to the date of original purchase for future warranty.

Manufacturer or its authorized dealer can accept or reject warranty claims based on its findings. This warranty applies in normal residential use only, where an issue with the product is due to a defect in material or workmanship. Manufacturer can make substitutions as required of materials, components, and sub-components of comparable value and utility. This warranty is limited to product repair or replacement (to be determined solely by Manufacturer). Warranty return is limited to only the single affected component.

This warranty covers only manufacturing defects and does not cover normal wear and tear, abuse or misuse, including: water damage, chemical damage, exposure to extreme heat or cold, abrasion or excessive weight. This product is intended to be used with standard ornaments only. This warranty is invalid if the product is not used for intended purpose. Manufacturer disclaims liability for any aspect of installation and any inconvenience caused by a defective part or component.

Certain items are not covered by this warranty. These include, but are not limited to the following:

1. Components subjected to abuse, including abuse intended to simulate failure.
2. Damages caused by retailer, shipper or installation crew (such as scratches, dents, tears, etc.).
3. Any part which merely exhibits normal wear yet functions essentially as new, including stretching of materials and stitching.
4. Tears, punctures, scratches or any damage caused by improper installation or use.
5. Items sold "as is" or floor models.

To make a claim, send a copy of the original sales receipt along with a brief description of the problem to the email address below. Please include your email address and daytime telephone or cell phone #. All items may be charged actual freight and handling costs. Repairs or replacement will be made at the Manufacturer's option.

THIS IS THE ENTIRE EXCLUSIVE EXPRESS LIMITED LIABILITY. THE MANUFACTURER NEITHER MAKES NOR IS RESPONSIBLE FOR ANY OTHER WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING THOSE OF RETAILING DEALERS. THIS EXCLUSIVE REMEDY IS LIMITED TO RECEIPT OF A CREDIT IN CONNECTION WITH THE REPAIR OR REPLACEMENT OF ANY PRODUCT OR COMPONENT DEEMED TO BE DEFECTIVE UNDER THE TERMS AND CONDITIONS AS STATED IN THIS WARRANTY. NEITHER HANOVER, THE PRODUCT MANUFACTURER NOR ITS AGENTS SHALL BE LIABLE IN ANY CASE FOR INCIDENTAL, INDIRECT, SPECIAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT OR ARISING OUT OF ANY BREACH OF THIS WARRANTY OR NEGLIGENCE EVEN IF IT HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. EXCEPT AS OTHERWISE MAY BE REQUIRED BY LAW, THERE ARE NO OTHER EXPRESS OR IMPLIED WARRANTIES OTHER THAN THE WARRANTY DESCRIBED HEREIN, AND ALL OTHER WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE EXPRESSLY DISCLAIMED.

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