Important Alfahay Information

Handling:

- Be CAREFUL. One small hole or prick in the plastic can cause the entire bag to spoil.
- Something as small as a hole from cat claws can cause a bag to spoil.
- If you rip a bag, place tape over it & make sure it gets fed ASAP or do not sell it to the public.
- Alfahay bags are strong, but cannot withstand improper handling.
- DO NOT throw bags around.
- DO NOT place bags on sharp surfaces.
- Treat the bags like you would a fragile item.

Yeast Colony vs. Mold

- Alfahay is a probiotic in a bag. Which means you will see Yeast Colonies in the product when opened.
- Yeast colony is a spider web like white patch, smells sweet, & should not be thrown out. This is full of good bacteria.
- Mold is gray/blue/green in color, can be slimy, smells just like mold, & should be thrown out. If mold is found in the product, the mold should be thrown out, and the rest of the bag is still good to feed.



These two photos show one example of a yeast colony.

Other Information:

- Alfahay is a 50% moisture product, which means that the product will be moist/damp.
- Customers that are new to the product can research our website: <u>www.alfahay.net</u> or search our facebook page: Alfahay LLC
- Most information can be found on these two sources.