

Warranty

The Basic Warranty covers your product only if: it was built for sale in the U.S.;

- it's registered in the U.S.;
- it's used mainly in the U.S. or Canada; and
- it's operated and maintained in the manner described in your Owner's Manual

If Your Product Leaves the U.S. or Canada except as required by law, Greenworks won't provide warranty coverage for products exported from the U.S. to other countries.

The Basic Warranty does cover products registered to a U.S. government official or military personnel on assignment. Products registered and operated in a U.S. possession or U.S. territory is covered by all applicable U.S. warranties.

***Greenworks Pro** products and batteries are protected against all defects in materials, parts or workmanship under normal use for a period of four years (90 days for commercial use) from the shipping date or in-store purchase date.

***Greenworks Pro Brushless AC Pressure Washers** are protected against all defects in materials, parts or workmanship under normal use for a period of three years (tool) & ten years (brushless motor) from the shipping date or in-store purchase date.

***Greenworks** products and batteries are protected against all defects in materials, parts or workmanship under normal use for a period of three years (90 days for commercial use) from the shipping date or in-store purchase date.

***Greenworks Renewed** products and batteries are protected against all defects in materials, parts or workmanship under normal use for a period of 6-months (no warranty for commercial use) from the shipping date. Product may contain minor cosmetic scratches and signs of wear.

Greenworks, at its own discretion, can opt to repair, replace, substitute with comparable item or issue a refund for products that are determined to be defective through normal use, or that have been damaged during shipment. Proof of purchase and product registration is required. Replacement of products or parts subject to normal wear and tear is the responsibility of the customer.

This warranty is valid only for units which have been maintained in accordance with the instructions found in the owner's manual supplied with the product; and for units which have been registered one of the following ways:

- Online – greenworkstools.com/product-registration
- Phone – 1-888-90-WORKS (1-888-909-6757)

If Greenworks accepts a return under warranty, you can return the defective or damaged product only after you call our Customer Care team and receive a Return Authorization from Greenworks. You will also receive a refund for your original shipping charges, and Greenworks will arrange and pay for your return shipping charges. To request a Return Authorization, please contact us at 1-888-90-WORKS (1-888-909-6757).

All batteries must be charged in accordance with the operator's manual directions and regulations in order to be valid. See your owner's manual for warranty details.

Items NOT covered by warranty:

- Any part that has become inoperative due to misuse, commercial use, abuse, neglect, accident, improper maintenance, or alteration; or
- The unit, if it has not been operated and/or maintained in accordance with the owner's manual; or
- Normal wear, except as noted below;
- Routine maintenance items such as lubricants, blade sharpening;
- Normal deterioration of the exterior finish due to use or exposure.