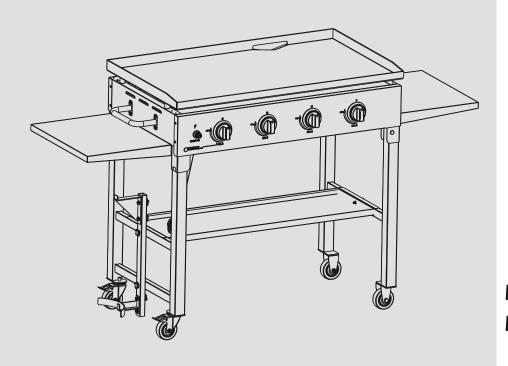


USER MANUAL

4 BURNER GAS GRIDDLE



Model # MS-P005-402

⚠ CAUTION



DO NOT DISCARD THIS MANUAL

INSTALLER:

Leave this manual with the appliance. CONSUMER:

Retain this manual for future reference.

Assembled size: 62.5" W x 22" D x 36" H

<u></u>	<u></u>
If you smell gas: 1. Shut off gas to the appliance. 2. Extinguish any open flame. 3. If odor continues, keep away from the appliance and immediately call your gas supplier or your fire department.	 Do not store or use gasoline or other flammable liquids or vapors in the vicinity of this or any other appliance. An LP cylinder not connected for use shall not be stored in the vicinity of this or any other appliance.

WARNING:

Before proceeding, make certain that you understand the IMPORTANT INFORMATION section of this manual.

Hazardous fire or explosion may result if instructions are ignored.

It is the consumer's responsibility to see that the griddle is properly assembled, installed, and maintained. Failure to follow the instructions in this manual could result in bodily injury and/or property damage.

FOR YOUR SAFETY IF YOU SMELL GAS:

- 1. Turn off gas supply at tank.
- 2. Extinguish all open flames; do not operate any electrical appliances.
- 3. Ventilate the area.
- 4. Check for leaks as detailed in this manual.

PRECAUTIONS

- 1. Leak test all connections after each tank refill.
- 2. Never check for leaks with a match or open flame.
- 3. Do not store gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance
- 4. Any LP cylinder not connected for use shall not be stored in the vicinity of this or any other appliance.
- 5. Do not store a spare LP-gas cylinder under or near this appliance.
- 6. Never fill the cylinder beyond 80 percent full.
- 7. If the information in the above two statements is not followed exactly, a fire causing death or serious injury may occur.
- 8. Do not operate grill any closer than 36 inches from any combustible construction, including walls and ceilings.
- 9. Do not use this appliance under overhead combustible surfaces.
- 10. The regulator used in this unit is FRD FR00A. If this regulator fails, it must be replaced with the exact model and must only be replaced by a professionally licensed, authorized dealer.



DANGER

If you smell gas:

- 1. Shut off gas to the appliance.
- 2. Extinguish any open flame.
- 3. If odor continues, keep away from the appliance and immediately call your gas supplier or your fire department.

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DANGER

- Do not store or use gasoline or other flammable liquids or vapors in the vicinity of this or any other appliance.
- An LP cylinder not connected for use shall not be stored in the vicinity of this or any other appliance.

To Installer/Assembler: Leave these instructions with consumer.
To Consumer: Keep this manual for future reference.

DANGER

Some parts may contain sharp deges, especially as noted in these instructions.

Wear protective gloves if necessary.



DANGER

For residential use only. Do not use for commercial cooking.

Installation Safety Precautions

- •Use griddle, as purchased, only with LP (propane) gas and the regulator/valve assembly supplied.
- •Griddle installation must conform with local codes, or in the absence of local codes, with either the National Fuel Gas Code, ANSI Z223. 1/ NFPA 54, Natural Gas and Propane Installation Code, CSA B149.1, or Propane Storage and Handling Code, B149.2, or the Standard for Recreational Vehicles, ANSI A 119.2/NFPA 1192 and CSA Z240 RV Series, Recreational Vehicle Code, as applicable.
- •Griddle is not for use in or on recreational vehicles and/or boats.

•This griddle is safety certified for use in the United States and/or Canada only Do not modify for use in any other location. Modification will result in a safety hazard.

Safety Symbols

The symbols and boxes shown below explain what each heading means. Read and follow all of the messages found throughout the manual.



DANGER

DANGER: Indicates an imminently hazardous situation which, if not avoided, will result in death or serious Injury.



DANGER

WARNING: Be alert to the possibility of serious bodily injury if the instructions are not followed. Be sure to read and carefully follow all of the messages.



DANGER

WARNING: Be alert to the possibility of serious bodily injury if the instructions are not followed. Be sure to read and carefully follow all of the messages.



DANGER

CAUTION: Indicates a potentially hazardous situation which, if not avoided, may result in minor or moderate injury.



CALIFORNIA PROPOSITION 65 WARNING

WARNING: This product contains chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. (California law requires this warning be given to customers in the State of California.)

For more information: www.watts.com/prop65

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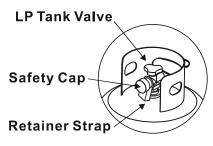
DANGER

- **NEVER** store a spare LP cylinder under or near the appliance or in an enclosed area.
- •Never fill a cylinder beyond 80% full.
- If the information in the two points above is not followed exactly, a fire causing death or serious injury may occur.
- An overfilled or improperly stored cylinder is a hazard due to possible gas release from the safety relief valve. This could cause an intense fire with risk of property damage, serious injury or death.
- •If you see, smell or hear gas escaping, immediately get away from the LP cylinder and appliance and call your fire department.

LP Tank Removal, Transport And Storage

 Turn OFF all control knobs and LP tank valve. Turn coupling nut counterclockwise by hand only -do not use tools to disconnect. Lift LP tank wire upward off of LP tank collar, then lift LP tank up and off of support bracket. Install safety cap onto LP tank valve. Always use cap and strap supplied with valve.

Failure to use safety cap as directed may result in serious personal injury and/or property damage.



- A disconnected LP tank in storage or being transported must have a safety cap installed (as shown). Do not store an LP tank in enclosed spaces such as a carport, garage, porch, covered patio or other building. Never leave an LP tank inside a vehicle which may become overheated by the sun.
- Do not store an LP tank in an area where children play.

LP Tank

The LP Tank used with your grill must meet the following

Requirements:

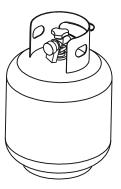
 LP Tanks must be constructed and marked in accordance with specifications for LP Tanks of the U.S. Department of Transportation (DOT) or for Canada. CAN/CSA-B339, tanks, spheres and tubes for Transportation of dangerous goods. Transport Canada (TC). See LP Tank collar for marking.

- LP Tank valve must have:
- Type 1 outlet compatible with regulator or grill.
- Safety relief valve.
- UL listed Overfill Protection Device (OPD). This OPD safety feature is identified by a unique triangular hand wheel. Use only LP Tanks equipped with this type of valve.
- LP Tank must be arranged for vapor withdrawal and include collar to protect LP Tank valve. Always keep LP Tanks in upright position during use, transit or storage.



Safety Cap

LP Tank in upright position for vapor withdrawal



LP (Liquefied Petroleum Gas)

- LP gas is nontoxic, odorless and colorless when Produced.
- For Your Safety, LP gas has been given an odor (similar to rotten cabbage)so that it can be smelled.
- LP gas is highly flammable and may ignite unexpectedly when mixed with air.

LP Tank Filling

- Use only licensed and experienced dealers.
- · LP dealer must purge new tank before filling.
- Dealer should NEVER fill LP Tank more than 80% of
- LP Tank volume. Volume of propane in tank will vary by temperature.
- A frosty regulator indicates gas overfill. Immediately close LP Tank valve and call local LP gas dealer for assistance.
- Do not release liquid propane(LP) gas into the atmosphere. This is a hazardous practice.
- To remove gas from LP Tank, contact an LP dealer or call a local fire department for assistance. Check the telephone directory under "Gas Companies" for earest certified LP dealers.

LP Tank Exchange

- Many retailers that sell grills offer you the option of replacing your empty LP tank through an exchange service. Use only those reputable exchange companies that inspect, precision fill, test and certify their tanks. Exchange your tank only for an OPD safety feature-equipped tank as described in the "LP Tank" section of this manual.
- Always keep new and exchanged LP tanks in upright position during use, transit or storage.
- Leak test new and exchanged LP tanks BEFORE connecting to grill.
- Place dust cap on cylinder valve outlet whenever the cylinder is not in use. Only install the type of dust cap on the cylinder valve outlet that is provided with the cylinder valve. Other types of caps or plugs may result in leakage of propane.

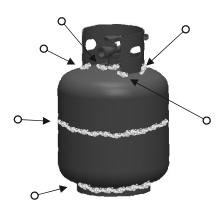
LP Tank Leak Test For your safety

- Leak test must be repeated each time LP tank is exchanged or refilled.
- · Do not smoke during leak test
- Do not use an open flame to check for gas leaks.
- Griddle must be leak tested outdoors in a well-ventilated area, away from ignition sources such as gas fired or electrical appliances. During leak test, keep griddle away from open flames or sparks.
- Use a clean paintbrush and a 50/50 mild soap and water solution. Brush soapy solution onto areas indicated by arrows in figure below. Leaks are indicated by growing bubbles.

MARNING

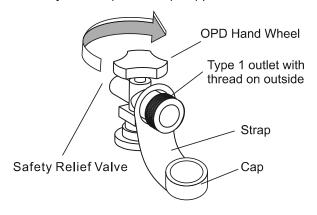
If "growing bubbles appear do not use or move the LP tank. Contact an LP gas supplier or your fire department!

Do not use household cleaning agents. Damage to gas valve/hose/regulator components can result.



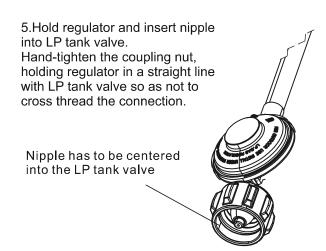
Connecting Regulator To The LP Tank

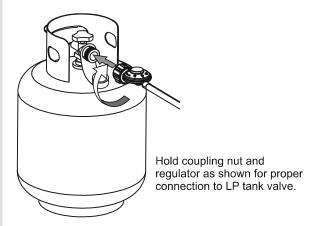
- 1. LP tank must be properly secured onto griddle. (Refer to assembly section.)
- 2. Turn all control knobs to the OFF position.
- 3. Turn LP tanks OFF by turning OPD hand wheel clockwise to a full stop.
- 4. Remove the protective cap from LP tank valve. Always use cap and strap supplied with valve.





Do not insert a POL transport plug (plastic part with external threads) into the Type 1 tank valve outlet. It will defeat the Safety Relief Valve feature.





6. Turn the coupling nut clockwise and tighten to a full stop. The regulator will seal on the back-check feature in the LP tank valve, resulting in some resistance. An additional one-half to three-quarters turn is required to complete the connection. Tighten by hand only-do not use tools.

NOTE:

If you can complete the connection, disconnect regulator and repeat steps 5 and 6. If you are still unable to complete the connection, do not use this regulator!

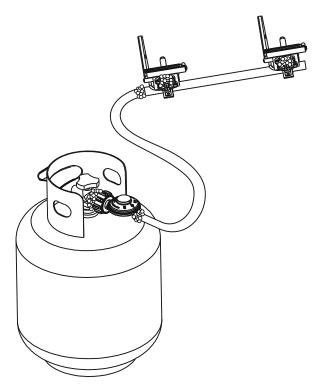
∕N DANGER

- Do not insert any tool or foreign objects into the valve outlet or safety relief valve. You may damage the valve and cause a leak. Leaking propane may result in explosion, fire, severe personal injury, or death.
- If a leak is detected at any time, STOP and call the fire department.
- If you cannot stop a gas leak, immediately close LP tank valve and call LP gas supplier or your fire department!

- Never attempt to attach this grill to the self-contained LP gas system of a camper trailer or motor home.
- Do not use grill until leak-tested.

Leak Testing Valves, Hose and Regulator

- 1. Turn all griddle control knobs to OFF.
- 2. Be sure regulator is tightly connected to LP tank.
- 3. Completely open LP tank valve by turning OPD hand wheel counterclockwise. If you hear a rushing sound, turn gas off immediately. There is a major leak at the connection.
- 4. Brush soapy solution onto areas where bubbles are shown in picture below.



- 5. If "growing" bubbles appear, there is a leak. Close LP tank valve immediately and retighten connections. If leaks cannot be stopped do not try to repair.
- 6. Always close LP tank valve after performing leak test by turning hand wheel clockwise.

Safety Tips

- 1. Before opening LP cylinder valve, check the coupling nut for tightness.
- 2. When griddle is not in use, tum off all control knobs and LP cylinder valve.
- 3. Never move griddle while in operation or still hot.
- 4. Use long-handled barbecue utensils and oven mitts to avoid burns and splatters.
- 5. Maximum on side shelf is 10 lbs.
- 6. The grease tray must be inserted into griddle and emptied after each use. Do not remove grease tray until grill has completely cooled.
- 7. Clean griddle often, preferably after each cookout. If a bristle brush is used to clean any of the grill cooking surfaces, ensure no loose bristles remain on cooking surfaces prior to grilling.
- 8. If you notice grease or other hot material dripping from grill onto valve, hose or regulator, turn off gas supply at once. Determine the cause, correct it, then clean and inspect valve, hose and regulator before continuing. Perform a leak test.
- 9. Keep ventilation openings in cylinder enclosure (grill cart) free and clear of debris.
- 10. The regulator may make a humming or whistling noise during operation. This will not affect safety or use of grill.
- 11. If you have a griddle problem see the "Troubleshooting Section
- 12. If the regulator frosts, turn off griddle and LP cylinder valve immediately. This indicates a problem with the cylinder and it should not be used on any product. Return to supplier!

- Do not use water on a grease fire. Personal injury may result. If a grease fire develops, turn knobs and LP cylinder off.
- Do not leave grill unattended while preheating or burning off food residue on HI. If grill has not been regularly cleaned, a grease fire can occur that may damage the product.

Ignitor Lighting the Griddle Do not lean over grill while lighting.

 In order for the igniter switch to work, please make sure the battery (AAA Battery not included) is properly installed.



2.Turn OFF gas burner control valves.



3.Turn ON gas at LP cylinder.



- 4. To ignite, push and turn the **IGNITION BURNER** knob to MAX.
- 5. Push and hold **ELECTRONIC IGNITION** button until the **IGNITION BURNER** lights.





- 6. If ignition does NOT occur in 5 seconds, turn the burner controls OFF, wait 5 minutes and repeat the lighting procedure.
- To ignite remaining burners, turn each burner knob in sequence to the position, starting with the burner closet to the IGNITION BURNER.



Once each burner has ignited, turn knobs to desired setting.



WARNING

Turn controls and gas source or tank OFF when not in use.

⚠ CAUTION

If ignition does NOT occur in 5 seconds, turn the burner controls OFF, wait 5 minutes and repeat the lighting procedure. If the burner does not ignite with the valve open, gas will continue to flow out of the burner and could accidently ignite with risk of injury.

Burner Flame Check

 Light burners, rotate knobs from to low. You should see a smaller flame in low position than seen on. Perform burner flame check on side burner, also. Always check flame prior to each use. If only low flame is seen refer to "Sudden drop or low flame" in the Troubleshooting.

Turning Grill Off

 Turn all knobs to the OFF position. Turn LP cylinder OFF by turning hand-wheel clockwise to a full stop.

Ignitor Check

 Turn gas off at LP cylinder. Press and hold electronic ignitor button. "Click" should be heard and spark seen each time between each collector box or burner and electrode. See "Troubleshooting" if no click or spark.

Valve check

 Important: Make sure gas is off at LP cylinder before checking valves. Knobs lock in OFF position. To check valves, first push in knobs and release, knobs should spring back. If knobs do not spring back, replace valve assembly before using griddle. Turn knobs to low position then turn back to OFF position. Valves should turn smoothly.

Hose Check

 Before each use. check to see if hoses are cut or worn. Replace damaged hoses before using griddle. Use only identical replacement part valve/hose/regulator as specified in the Parts List of this Use and Care Guide.

General Griddle Cleaning

- Do not mistake brown or black accumulation of grease and smoke for paint. Interiors of gas grills are not painted at the factory (and should never be painted). Apply a strong solution of detergent and water or use a griddle cleaner with scrub brush on insides of griddle lid and bottom. Rinse and allow to completely air dry. Do not apply a caustic griddle/oven cleaner to painted surfaces.
- Plastic parts: Wash with warm soapy water and wipe dry. Do not use Citrisol, abrasive cleaners, degreasers or a concentrated griddle cleaner on plastic parts. Damage to and failure of parts can result.
- Painted surfaces: Wash with mild detergent or nonabrasive cleaner and warm soapy water.
 Wipe dry with a soft nonabrasive cloth.
- Stainless steel surfaces: To maintain your griddle's high quality appearance, wash with mild detergent and warm soapy water and wipe dry with a soft cloth after each use.
- Baked-on grease deposits may require the use of an abrasive plastic cleaning pad. Use only in direction of brushed finish to avoid damage. Do not use abrasive pad on areas with graphics.
- Cooking surfaces: If a bristle brush is used to clean any of the griddle cooking surfaces, ensure no loose bristles remain on cooking surfaces prior to grilling.

Storing Your Griddle

- Clean cooking grates.
- Store in dry location
- When an LP cylinder is connected to griddle, store outdoors in a well-ventilated space and out of reach of children.
- Cover griddle if stored outdoors. Choose from a variety of griddle covers offered by manufacturers.
- Store grill indoors ONLY if LP cylinder is turned off and disconnected, removed from griddle and stored outdoors.
- When removing griddle from storage, follow "Cleaning the Burner Assembly" instructions before starting griddle.

Cleaning the Burner Assembly

Follow these instructions to clean and/or replace parts of burner assembly or if you have trouble igniting griddle.

- 1. Turn gas OFF at control knobs and LP cylinder.
- 2. Remove cooking grates and flame tamers.
- 3. Remove carryover tubes and burners.
- 4. Detach electrode from burner.

NOTE: Removal/Detachment method will depend on the burner configuration.

- Carefully lift each burner up and away from valve openings. We suggest three ways to clean the burner tubes. Use the one easiest for you.
- A. Bend a stiff wire(a light weight coat hanger works well) into a small hook. Run the hook through each burner tube several times.
- B. Use a narrow bottle brush with a flexible handle(do not use a brass wire brush),run the brush through each burner tube several times.
- C. Wear eye protection: Use an air hose to force air into the burner tube and out the burner ports. Check each port to make sure air comes out each hole.
- 6. Wire brush entire outer surface of burner to remove food residue and dirt.
- 7. Clean any blocked ports with a stiff wire such as an open paper clip.
- Check burner for damage, due to normal wear and corrosion some holes may become enlarged. If any large cracks or holes are found replace burner.

VERY IMPORTANT: Burner tubes must reengage valve openings.

- 9. Attach electrode to burner.
- 10. Carefully replace burners.
- 11. Attach burners to brackets on firebox.
- Reposition carryover tubes and attach to burners. Replace flame tamers and cooking grates.

Food Safety

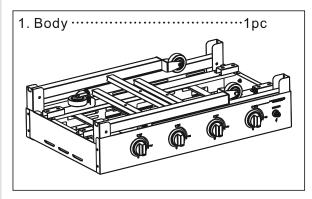
Food safety is a very important part of enjoying the outdoor cooking experience. To keep food safe from harmful bacteria, follow these four basic steps:

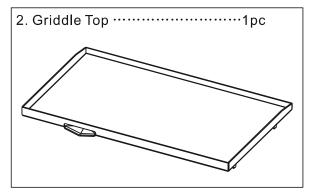
- **Clean:** Wash hands, utensils, and surfaces with hot soapy water before and after handling raw meat and poultry.
- **Separate:** Separate raw meats and poultry from ready-to eat foods to avoid cross contamination. Use a clean platter and utensils when removing cooked foods.
- **Cook:** Cook meat and poultry thoroughly to kill Bacteria. Use a thermometer to ensure proper internal food temperatures.
- **Chill:** Refrigerate prepared foods and leftovers promptly.

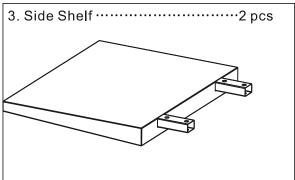
How To Tell If Meat Is Grilled Thoroughly

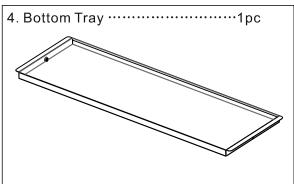
- Meat and poultry cooked on a griddle often browns very fast on the outside. Use a meat thermometer to be sure food has reached a safe internal temperature, and cut into food to check for visual signs of being done.
- Whole poultry should reach165°F/74°C.
 Juices should run clear and flesh should not be pink.
- Hamburgers made of any ground meat or poultry should reach 160°F/71°c, and be brown in the middle with no pink juices. Beef, veal and lamb steaks, roasts and chops can be cooked to145°F/63°C. All cuts of pork should reach 160°F/71°C.
- NEVER partially grill meat or poultry and finish cooking later. Cook food completely to destroy harmful bacteria.
- When reheating takeout foods or fully cooked meats like hot dogs, grill to 165° F/64C, or until steaming hot dogs, grill to 165 F/74 C,or until steaming hot.

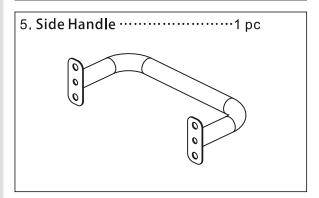
ILLUSTRATED PARTS LIST

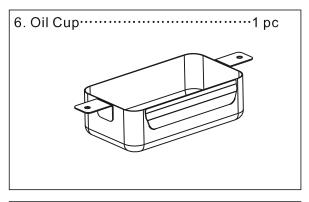


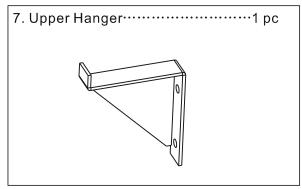


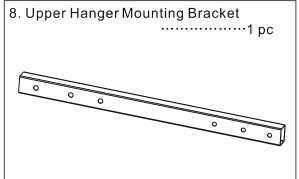




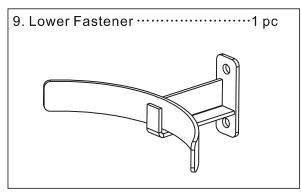


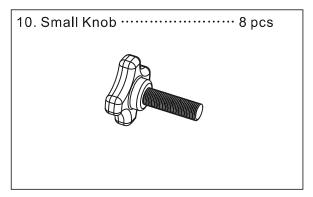


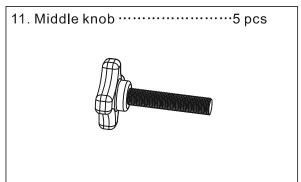


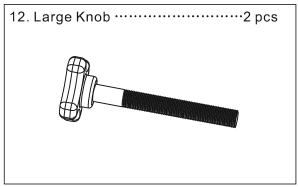


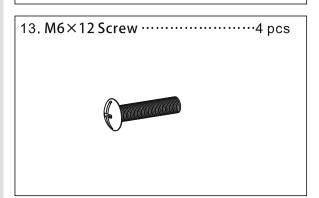
ILLUSTRATED PARTS LIST

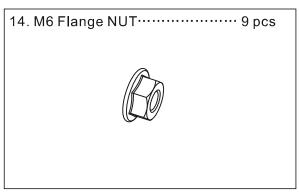


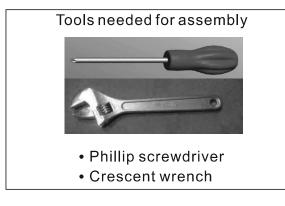


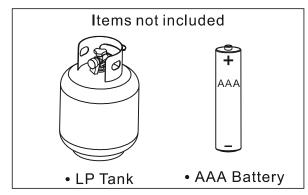










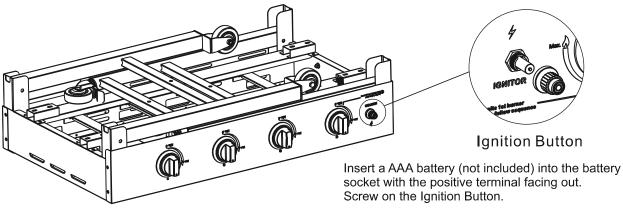


WARNING: The manufacture has made every effort to eliminate any sharp edges. However, you should handle all components with care to avoid accidental injury. Tools required: The only tool needed is a Philips Screwdriver needed for minimal assembly on the cover and main body handles.

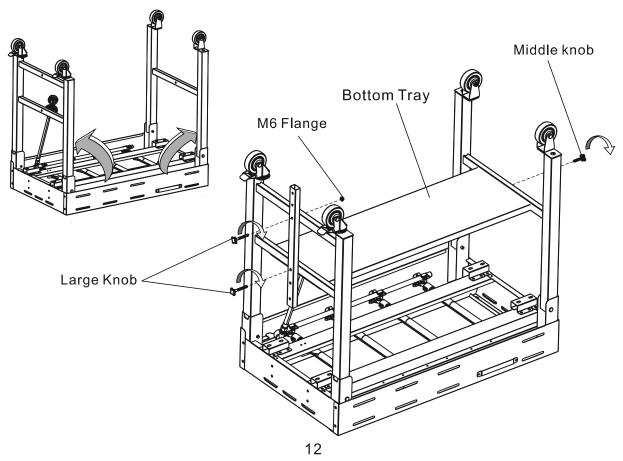
ASSEMBLY:

Please read all instructions thoroughly before proceeding. Find a large, clean area in which to assemble your grill. Please refer to the parts list and assembly diagram as necessary. Grill assembly involves large components; therefore, it is advised to have two people set up the unit.

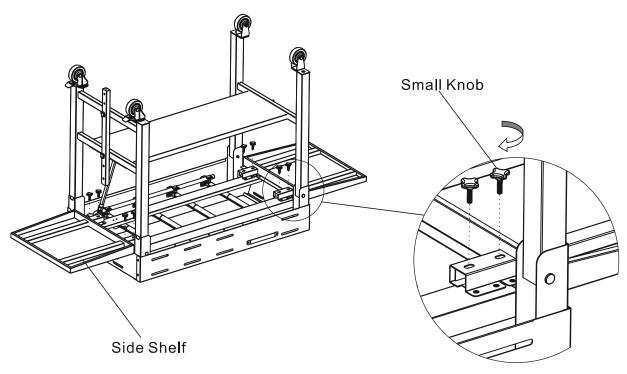
NOTICE: MAKE sure all the plastic protection is removed before assembling.



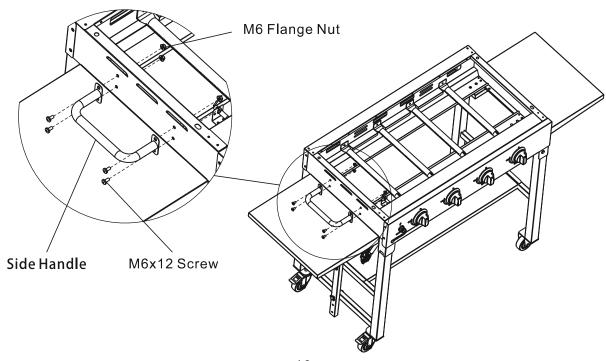
Step 1:Install the Bottom Tray. See below
Secure the tray in place with the Large Knob. Repeat step for both sides.



Step 2: Insert Side Shelves and secure with Small Knobs.

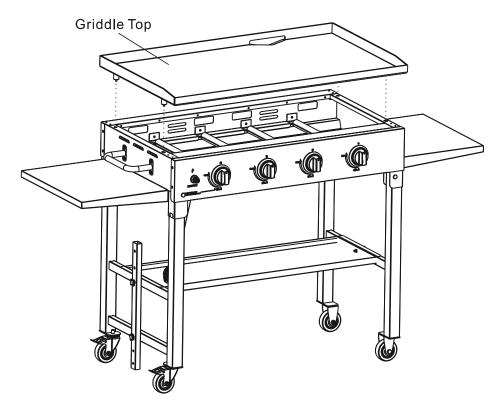


Step 3:Connect the Side Handle using the M6x12 Screw with M6 Flange Nut.

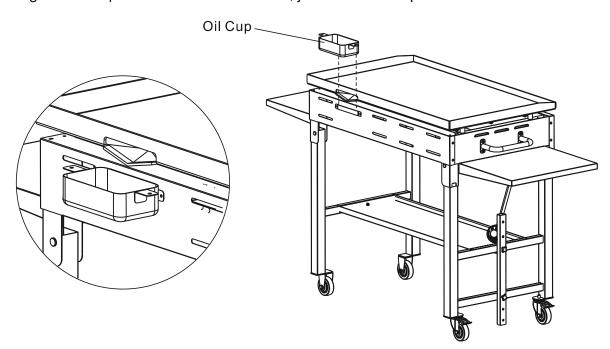


Step 4:

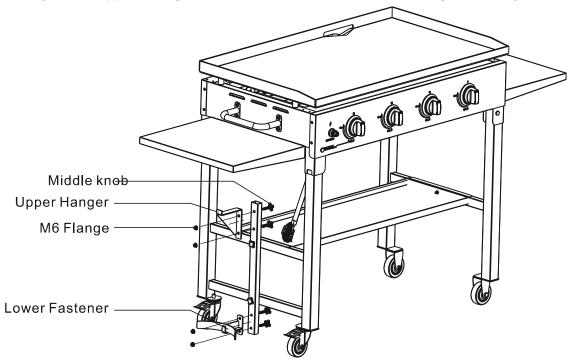
With help, place the iron Griddle Top on the top of the fire box. Peg legs on the bottom of the Griddle will line up with docking holes in the top of the appliance body.



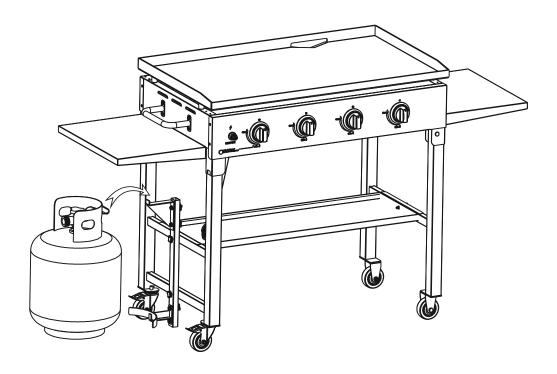
Step 5: Hang the Oil Cup on the side of the Griddle, just under the drip hole.



Step 6: Install the cylinder Upper Hanger and Lower Fastener on the left leg assembly. See below.



Step 7: Hang up the LP Gas Cylinder.



CARE AND MAINTENANCE

Regularly clean your grill between uses and especially after extended periods of storage. Ensure that the grill and its components are sufficiently cool before cleaning.

- · Never handle hot parts with unprotected hands.
- In order to extend and maintain the life and condition of your grill, we strongly recommend that the unit be covered when left outside for any length of time, especially during the winter months.

Burner maintenance:

In most circumstances, burning off the residue after cooking will keep the burner clean. The burner should be removed and cleaned annually or whenever heavy build-up is found in order to ensure that there is no blockage (debris, insects) in either the burner portholes or venture tubes. Use pipe cleaner to clear obstructions. A wire brush can be used to remove corrosion from the burner surfaces. When refitting the burner, be careful to check that the venture tubes of the burner fit over the valve outlets.

Fittings and Storage:

Annual checking and tightening of metal fittings is recommended. Store the grill in a cool dry place. Cover the burners with aluminum foil in order to prevent insects or other debris from collecting in the burner holes. If the grill is to be stored indoors, the gas bottle must be disconnected and left outside. The gas bottle should always be stored outside, out of reach of children, and in a dry, well-ventilated area away from any sources of heat or ignition.

TROUBLE SHOOTING

PROBLEM	POSSIBLE CAUSE	SOLUTION
Burner will not light using the ignition system.	 Check battery. LP gas cylinder is empty. Faulty regulator. Obstructions in the burner, Obstructions in gas jets or gas hose. Electrode wire is loose or disconnected on electrode or ignition unit. Electrode or wire is damaged/faulty push button igniter. 	 Replace with a good battery. Replace with full cylinder. Have the regulator checked or replaced. Clean burner. Clean jets and gas hose. Reconnect wire. Change electrode and wire change igniter.
Burner will not light with a match.	 LG gas cylinder is empty. Faulty regulator. Obstructions in burner. Obstructions in gas jets or gas hose. 	Replace with full cylinder. Have the regulator checked or replaced. Clean burner. Clean jets and gas hose.
Fire in burner tube has a low flame or flashback(a hissing or roaring noise may be heard)	LP gas cylinder is empty. Obstructions in burner. Obstructions in gas jets or gas hose. Windy conditions.	Use large cylinder. Clean burner. Clean jets and gas hose. Use grill in a more sheltered position.

GRIDDLE CARE SEASONING GUIDE

Griddle Care Seasoning

Follow these simple cleaning and seasoning steps for optimal performance and long life of your Griddle. We strongly recommend that the unit be covered when left outside for any length of time, especially during the winter months.

WHAT IS SEASONING?

Seasoning is the preparation of steel or cast iron cookware for use. There are two reasons for seasoning:

- To coat the cookware to prevent rust
- · To create a natural, permanent non-stick cooking surface

Seasoning is an easy, but very important first step when using the Griddle. Unlike synthetically coated griddles, steel and cast iron can be seasoned repeatedly, constantly restoring the cooking surface. When you season your griddle, you are preventing rust and providing the cookware with a natural, permanent non-stick surface.

Remember: Seasoning is an ongoing process that takes time and repeated use before a griddle or pan Develops a shiny, black surface like your grandmother's cast iron cookware. The more often you cook on and season your griddle, the more non-stick the surface will become.

Cleaning Griddle

FIRST TIME.

Griddles are pre-seasoned with cooking oil to prevent rust and damage during shipping. For first time use, wash the griddle in hot, soapy water. THIS IS THE ONLY TIME YOU SHOULD USE SOAP ON THE GRIDDLE. Rinse and dry completely with paper towels. Proceed with seasoning instructions.

AFTER EACH USE:

To clean the griddle after each use, scrape gently with a spatula and wipe down the griddle surface with a paper towel. For tough food residue, pour hot water onto the griddle surface and let it boil the residue off. Wipe again with a paper towel and dry completely. ¼ cup of table salt can also be used to buff off stuck on food. Proceed with Seasoning Instructions.

SEASONING INSTRUCTIONS:

Remove all food debris with spatula or scraper.

Apply a generous, even coating of cooking oil (olive, vegetable, peanut, etc.)to the griddle surface. Use a paper towel to spread the oil evenly across the cooking surface of the griddle.

Allow griddle to cool down and store in a cool, dry place.

FREQUENTLY ASKED QUESTIONS

Q.What if my griddle start to rust?

A.If rust appears on the griddle surface, rub it off with steel wool or low grain sandpaper and re-season the surface. Take care to always completely dry your griddle before storing and keep away from rain and sprinklers.

CUSTOMERS IN HUMID OR COASTAL CLIMATES MAY REQUIRE MORE FREQUENT SEASONINGS AND THE USE OF HEAVIER COOKING OILS TO AVOID RUSTING AND CORROSION."

Q. What types of cooking oils can I use to season my griddle?

A. We recommend the following oils for seasoning purposes: olive oil, vegetable oil, canola oil, coconut oil and sesame oil. Lard can also be used to season the griddle top.

Q. Can I use dish detergent to clean my griddle?

A. Grease cutting dish detergents will erase the seasoning on the griddle. For tough spots use table salt and hot water,

Q. Why does my griddle surface look dull and dry instead of shiny and black?

A. Seasoning is a continuous process. Over time and the more often you season your griddle top, the more shiny, black and non-stick it will become.

CUSTOMER SERVICE

For additional assistance or questions, please call our customer service line or email:

AFTER SALES SUPPORT

Operating hours: Monday-Friday: 9:30 am - 5:30 pm (EST)

1-866-273-2284

⊠ customerservice@dongfangjm.com

SERVICE CENTER

Dong Fang Jun Ma Trading Co. 909 1st Ave. NW, Suite 2 Buffalo, MN 55313





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Buffalo, MN 55313