



WARRANTY / RETURN

Lifetime Warranty - Products

Knives & Blades: We stand behind our products 100%. We subject them to the highest standards in the industry and strive to make each as perfect as possible. We warrant that this product is free of defects in workmanship and materials. This warranty does not cover normal wear and tear, resharpening, damage caused by misuse, lack of normal maintenance, or disassembly. Remember, anything can break or fail if subject to sufficient abuse. So please do not use this product inappropriately. No knife or sword should be used as an axe, hatchet, screwdriver or prybar.

Non Blades: We stand behind our products 100%. We subject them to the highest standards in the industry and strive to make each as perfect as possible. We warrant that this product is free of defects in workmanship and materials. This warranty does not cover normal wear and tear, damage caused by misuse, lack of normal maintenance, or disassembly. Remember, anything can break or fail if subject to sufficient abuse. So please do not use this product inappropriately.

ColdSteel products are covered by a **Limited Lifetime Warranty**.

At GSM Outdoors, our customers are our number one priority and we want them to know we stand proudly behind every item bearing our name. Tampering with or altering the unit will void the warranty. Any unauthorized service will void the warranty. A return Authorization (RA) number must be obtained from customer service at [877-269-8490](tel:877-269-8490) prior to returning the product.

USING YOUR OWN SHIPPING METHOD

- You can send items back to us at the address below using any other method that can provide tracking to prove shipment.
- Once we receive your package, we will promptly process your return or exchange.
- We are not responsible for items lost in transit.
- We do not accept COD returns. Packages will be refused and sent back to the originator.

WE ARE NOT RESPONSIBLE FOR ANY PRODUCT SENT TO US WITHOUT A RETURN AUTHORIZATION

Return Address:

GSM Outdoors
5111 Fry Road Suite 110
Irving, TX 75061

877-269-8490

info@gsmorg.com

5250 FRYE ROAD
IRVING, TX 75061