

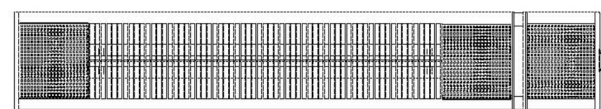


## RedStone Metal Electric Patio Heater

### OWNER'S MANUAL

Model No. TW15R

SKU No. 1620796



#### PLEASE SAVE THESE INSTRUCTIONS

**WARNING: READ THIS OWNER'S MANUAL CAREFULLY BEFORE USE.**

Thank you for choosing our Electric Heater. This owner's manual will provide you with valuable information necessary for the proper care and maintenance of your new product. Please take a few moments to thoroughly read the instructions and familiarize yourself with all the operational aspects of your new heater.

#### PLEASE SAVE THESE INSTRUCTIONS

## IMPORTANT SAFETY INSTRUCTIONS

### READ AND UNDERSTAND ALL INSTRUCTIONS.

#### SAFETY WARNINGS, BEFORE USING THE

#### HEATER



**WARNING!**



### ! POTENTIAL FOR ELECTRICAL HAZARD IF NOT ADHERED TO!

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock, injury to persons, and hyperthermia, including the following:

1. Read all instructions before using this unit.
2. Do not leave this unit unattended when in use.
3. This heater will get hot when in use. Do not touch hot surfaces.
4. Caution: Some parts of this product can become very hot and cause burns. Particular attention has to be given when children and vulnerable people are present.
5. Do not move the unit when in use. Wait until the heater is completely cool before moving and check that it has been unplugged from the power supply.
6. Position the unit at least 1m away from highly combustible materials such as furniture, trees, leaves, dry grass and bushes.
7. The heater must be a minimum of 1.8m away from the ground and a minimum of 0.5m away from the ceiling of a building or overhanging items.
8. The heater must not face with the heating element pointing upwards towards a ceiling. The heater element must be facing the area it is to heat.
9. Warning: In order to avoid overheating do not cover the heater. It is not for drying clothes.
10. Keep children and pets at a safe distance from the unit.
11. This appliance can be used by children aged from 8 years and above and persons

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with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.

12. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
13. Do not operate the heater if any signs of damage or malfunction manifest themselves.
14. Do not attempt to repair or adjust any electrical or mechanical functions on this unit. The unit does not contain any user serviceable parts. Only a qualified electrician should perform servicing or repairs. Attempting to repair the unit yourself will void your warranty.
15. If the power cable is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
16. Do not handle the element with bare hands. If it is inadvertently touched, remove finger marks with a soft cloth and mentholated spirits or alcohol, otherwise the marks will burn into the element causing premature heater failure.
17. Do not replace or attempt to replace the element in this product.
18. This product is suitable for indoor and outdoor use. Do not use this heater in the immediate surroundings of a bath, shower or swimming pool.
19. This product must not be left outdoors exposed to the elements for long periods of time.
20. Do not touch the plug with wet or damp hands.
21. Do not run the power cable under carpeting. Do not cover the power cable with rugs, runners, or similar coverings. Arrange the power cable away from foot traffic and where it will not be tripped over.
22. Do not wind the power cable around the unit.
23. Do not insert or allow foreign objects to enter any ventilation or opening on the heater, as this may result in electric shock, fire, or damage to the heater.
24. To prevent a possible fire, do not block the air vents.
25. A heater has hot and arcing or sparking parts inside. Do not use in areas where petrol, paint, explosive and/or flammable liquids are used or stored. Keep unit away from heated surfaces and open flames.
26. Where possible, avoid the use of an extension cable as this may overheat and cause a fire. However, if you have to use an extension cable, ensure it is suitable for the purpose, has been tested for outdoor use and preferably has an RCD device fitted or attached.
27. Always ensure the heater is plugged into a suitable socket, one that is tested for outdoor use.
28. To disconnect heater, turn controls to OFF, then remove plug from socket. Do not unplug by pulling on the power cable.
29. Always unplug the unit and ensure the unit is completely cold before moving, cleaning

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or storing.

30. This heater is intended for domestic use only and should not be used commercially for contract purposes. Any alternative use, not recommended by the manufacturer, may result in fire, electric shock, or injury to persons.
31. The use of attachments on the heater is not recommended.
32. Warning: This heater is not equipped with a device to control the room temperature. Do not use this heater in small rooms when occupied by persons not capable of leaving a room on their own, unless constant supervision is provided.
33. Check exterior walls for areas of damage before installing the heater.
34. Always use on a dry, suitably strong, stable, flat and level surface.
35. Check exterior walls for communication and electrical cables and pipelines. Should any service lines be present in the immediate vicinity do not install your heater, find an alternative location to install this product.
36. Do not position directly above or below an electrical socket.
37. Do not remove any of the warning stickers or signs from the product. Hyperthermia can result in death. Symptoms of hyperthermia include high body temperature, headache, nausea, vomiting, tiredness, dizziness, fainting, and rapid pulse. If you begin to experience symptoms related to hyperthermia, turn off the heater and seek medical attention.
38. To avoid excessive room temperatures which can cause hyperthermia: DO NOT leave product running unattended in a confined space around infants, or individuals with reduced physical, sensory, or mental capabilities.

## SAVE THESE INSTRUCTIONS

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### SPECIFICATIONS

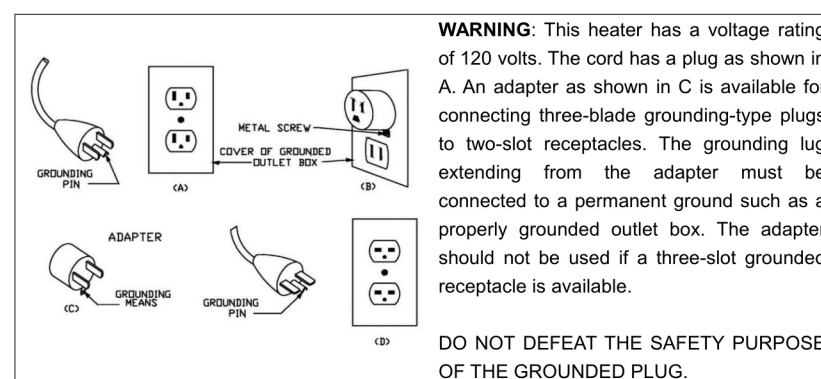
Voltage Rating	120 V (60Hz)
Power Consumption	1500W
Unit Size	6.5in. (D) × 25 in. (W) × 4.13in. (H)

### SAFETY FEATURES

#### Overheat Safety Feature

This heater is equipped with an overheat safety feature. When the heaters internal components reach a certain temperature that could cause overheat and possible fire, the heater will automatically shut off.

**WARNING:** It is normal for the power cord to feel warm to the touch; however, a loose fit between the outlet and the plug may cause overheating of the plug. If this occurs, try inserting the plug into a different outlet. Contact a qualified electrician to inspect the original outlet for damage.



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### IN THE BOX

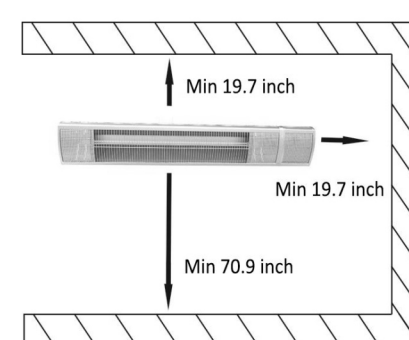
ELECTRIC PATIO ZONE HEATING SYSTEM  
REMOTE CONTROL  
INSTRUCTION BOOKLET

#### Before the installation, these matters need to attention

1. Products should be put down gently
2. Acid and alkali environment installation is not recommended.
3. The product must be grounded
4. Make sure the current and voltage available at the outlet conforms with required power noted on the product.

#### Ensure the correct installation location

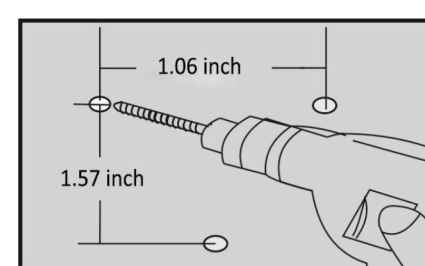
For the safe use of the product, the product installation position should guarantee the bottom minimum height of 1.8 m (6 ft) from the ground, ceiling, roof, or other coverings minimum distance is 0.5 m (1.6 ft), minimum distance with both sides wall is 0.5 m (1.6 ft) (as shown in figure 1)



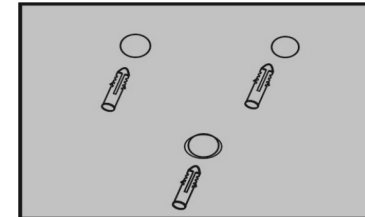
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### Installation steps

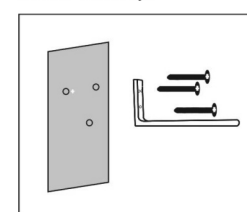
I. Use installation bracket to mark location holes, then drill three 8mm (0.3 inch) diameter holes for anchors.



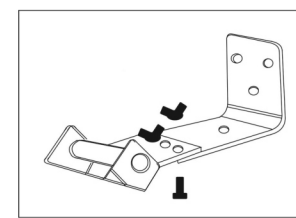
II. Insert the three plastic wall anchors to the three holes.



III. Attach the bracket by three ST4\*35 screws and make sure the installation points attach securely.

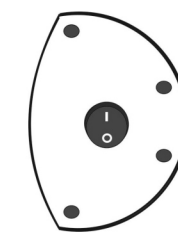


IV. Before attaching the heater, make sure the rocker power switch is on the right side and then attach the bracket and heater by two M6\*14 screws and butterfly nuts.

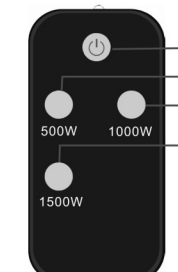


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### OPERATING INSTRUCTION



The rocker power switch on right side to control power on/off

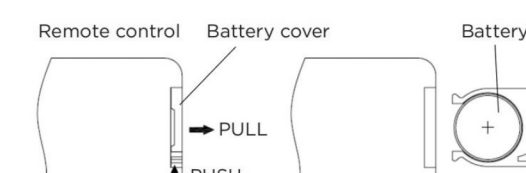


#### Remote Control

1. On / Off  
Turns heater on or off or on standby.
2. First setting  
After heater is on press for low heat.
3. Second setting  
After heater is on press for medium heat.
4. Third setting  
After heat is on press for high heat.

#### To Change the Battery

1. Push the release button inwards and pull the battery casing out. Remove the old battery.



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2. Insert 1 x CR2025 3V battery into the battery casing ensuring you follow the polarity (+ and -) marked on the casing.
3. Slide the battery casing back into the remote control until you hear it click firmly into place.

**WARNING:** Do not expose the infrared remote sensor to direct sunlight or other strong light, such as a fluorescent light.

**NOTE:** Make sure there are no obstacles between the remote control and heater's sensor on the control panel.

### MAINTENANCE

1. Attention! Careful and regular maintenance of Infrared Heater is required to attain a long and efficient operation of your appliance.
2. Check the cleanliness of the Reflector and IR-Filament at least once a month. If necessary, apply cleaning and maintenance instructions.
3. The number of checks may be increased considering the amount of the dust in the environment.
4. Check the deformation of the Reflector, Wire and Frame visually while cleaning the appliance. In case of any deformation, consult a qualified technician.
5. Check the power cable and plug visually while cleaning the appliance. In case of any deformation, consult a qualified technician.
6. It is recommended to change the reflector every 2 years for more efficient operation.

### CLEANING

1. Attention! Regular and careful cleaning helps your heater operate for longer years and more efficiently.
2. Unplug your power cable for your safety before cleaning your appliance.
3. Take out the front grid wire through the inlets on the frame using a slotted screwdriver.
4. Make sure that the power is off for your safety. Power cable plug must be unplugged.
5. The reflector and filament must be cleaned with a soft cloth, a smooth brush or cool or dry air. The cloth may be damp but never too wet and the cleanser should not include any chemical.
6. Refrain from using cleaning material likely to damage the reflector (cleanser etc.).
7. Insert the wire grid using a slotted screwdriver.

### TROUBLE SHOOTING

If the heater will not operate, please check the following before seeking repair of service:

1. Check if the power cord is plugged into an electrical outlet, if not, plug in.
2. Check if electricity to the main fuse is working.

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3. Overheat protection function may have been triggered. Try to press the power button, if the heater does not turn on, clear any obstructions from front and rear of heater that may have caused internal overheating. To restart the heater, unplug it to cool for 5-15 minutes, then plug in again. Make sure the obstruction has been removed before restarting.

### STORAGE

Store the heater in a cool, dry location when not in use. To prevent dust and dirt build-up, use the original packaging to repack the unit.

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