

# TRACKER

— SAFE —

## OWNER USE AND CARE MANUAL

### S SERIES

MODEL #:

S8-B2

S10-B2

S12-B2

S19-B2

### NEW VERSION

TRACKER SAFE LLC  
6317 NE 63RD STREET  
VANCOUVER, WA 98661  
(360) 213-0363  
[WWW.TRACKERSAFE.COM](http://WWW.TRACKERSAFE.COM)

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## WHAT'S INCLUDED WITH YOUR SAFE

(Qty 1) Hex Wrench Tool

(Qty 2) Keys

- Anchoring Bolts

**ATTENTION:**  
**DO NOT STORE THIS MANUAL**  
**IN YOUR SAFE**

Serial Number:

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Combination:

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Original Receipt: (*Attach Here*)

**Tracker Safe LLC**  
6317 NE 63rd Street  
Vancouver, WA 98661  
(360) 213-0363  
[www.TrackerSafe.com](http://www.TrackerSafe.com)

## OPENING YOUR SAFE FOR THE FIRST TIME

- 1) Locate the supplied hex wrench and the key from the packaging.
- 2) Use the hex wrench to unscrew the chrome lock cover plate.
- 3) Insert the key into the lock and turn the key clockwise (to the right) and gently pull the door open.
- 4) The battery compartment is located on the back side of the door. Gently lift the tab on the battery cover and pull the cover away.
- 5) Insert four (4) AA **alkaline** batteries with a “use date” of at least five (5) years in the future. Be mindful of the battery orientation.

## OPERATING THE LOCK WITH A CODE

- 1) The factory code is “1234”.
- 2) Input the code and press and release “ # ”.
- 3) The screen will display “OPEN” when the locking bolts have been retracted and the door is unlocked. The locking bolts are motorized.

**Valid Code Entry:** The “OPEN” message displayed on screen.

**Invalid Code Entry:** Three (3) short beeps at the same time as “Err” displayed on screen.

## LOCKING THE SAFE

To lock the safe: Press and release the “ # ” button. The screen will display “CLOSE” when the locking bolts have been extended.

## CHANGING THE CODE

- 1) *Read the entire code changing process first before attempting to change the code. The code can be changed in the locked or unlock position.*
- 2) Input the current code or if the code has not been changed then input the factory code “1234”.
- 3) Press and hold “ # ” for two (2) seconds.  
You will hear two (2) short beeps. Release the button.
- 4) Input your new code (4-8 digits) and press “ # ”.  
You will hear two (2) short beeps.
- 5) Press “ # ” again.  
The screen will display an “Ok” for a successfull code change.

**ATTENTION: Three (3) short quick Beeps and “Err” displayed then the code registration failed.**

## FINGERPRINT REGISTRATION

### **READ THE ENTIRE PROCESS FIRST.**

- a) A maximum of 32 fingerprints can be registered in the lock.
- b) **It is recommended that you register the same finger multiple times with slightly different positions on the scanner.**

- 1) With the **door open and in the unlocked position (bolts retracted)**, locate the Red Button on the backside of the door near the hinges.

***ATTENTION:** The lock will not accept fingerprint inputs while the safe is in the locked position (bolts extended). This is a security feature.*

- 2) Press and release the Red Button. You will hear two (2) short beeps and the fingerprint scanner light will turn on.
- 3) Put your finger on the scanner and **hold until the scanner light turns off**. During that time the screen will display “-IN-” and you will hear two (2) short beeps signaling a successful registration.

***WARNING:** You will have six (6) seconds to place your finger on the scanner.*

***ATTENTION:** Three (3) short quick beeps and “Err” displayed indicates the fingerprint input failed.*

- 4) Repeat steps 1-3 for each fingerprint registration.

### **IMPORTANT SUGGESTIONS:**

- Women & Children: If you are having trouble registering your index finger, try using your thumbs.
- Dry Fingers: Try breathing on your fingers before putting them on the scanner. The extra moisture sometimes helps with fingerprint recognition.

## OPENING THE SAFE WITH A FINGERPRINT

- 1) Press and release “ \* ”. The scanner light will turn on.
- 2) Put your finger on the scanner and **hold until the scanner light turns off**. The screen will display “OPEN” when the locking bolts have been retracted and the door is unlocked.

**ATTENTION: Three (3) short quick beeps and “Err” displayed indicates the fingerprint input failed.**

## OTHER FEATURES

### **Wrong Try Lock Out Period:**

Three (3) consecutive invalid code or fingerprint inputs starts a two (2) minute lock out period. Only the key will open the safe during this period. “Hold” and “Err” will display on the screen.

### **Low Battery Warning:**

Repeated LED flashing and beeping during an opening indicates that the battery is low and needs immediate replacement.

### **Door Open Warning:**

When the safe is in the open position (bolts retracted) for longer than one (1) minute you will hear a beep every 5 seconds. This warning indicates that the safe is not locked. This is a security feature that reminds you to lock the safe.

### **Sound On/Off:**

Turn Sound OFF: Press “0” then press “ \* ” (Star button).

Note: With the sound OFF, you will still hear a door opening beep and code/finger registration beeps.

Turn Sound ON: Press “1” then press “ \* ” (Star button). You will hear a beep.

## SYSTEM RESET/FINGERPRINT DELETION:

- 1) Open safe with the code or a fingerprint and keep the locking bolts retracted.
- 2) Locate the **Red Button** on the back side of the door near the hinges.
- 3) Press and hold the Red Button for 6 seconds. The screen will flash “INIF” and you will hear two (2) short beeps.
- 4) All of the fingerprints have been deleted and the code has been reset to the factory code of “1234”.

*ATTENTION: This process cannot be performed with the key.*

## CHANGING THE BATTERIES

- 1) Unlock the safe.  
If the batteries are dead use the key to open the safe.  
Refer to section “Opening the Safe for the First Time” on page 4.
- 2) The battery compartment is located on the back side of the door.  
Gently lift the tab on the battery cover and pull away the cover.
- 5) Insert four (4) AA **alkaline** batteries with a “use date” of at least five (5) years in the future. Be mindful of the battery orientation.

### **SAFE LOCATION & MOUNTING:**

Tracker Safe recommends that safe be mounted/bolted to another object (like the wall or the floor) to keep it secure.

**WARNING! This safe is not intended to be used on it's back with the door facing up. Doing so can damage the safe and void the warranty.**

### **MOVING YOUR SAFE:**

Caution: Never move a safe with any contents inside. This can cause severe damage to the contents being stored and can possibly cause the safe to be locked in the closed position due to shifting of contents. In the event that you have to move the safe, it is best to test the safe after moving it to ensure it is working properly.

### **EXTERIOR CLEANING:**

Use a soft cloth like a microfiber cloth with a mild cleaner (i.e., window cleaner) to clean the exterior of the safe. Make sure to wipe dry and never use harsh cleaners. Wipe around logos and graphics gently.

### **ELECTRONIC LOCKS:**

At least once a year, replace the four (4) AA alkaline batteries with batteries that have a “use date” of at least 5 years on it. (Recommend: Duracell™, Energizer™, Eveready™)

### **INTERNAL LOCKING MECHANISM:**

The internal locking mechanism does not require maintenance. However, if there is a sudden change in feel or operation of the safe or lock, please contact us at [TrackerSafe.com](http://TrackerSafe.com) or (360) 213-0363.

### **HINGES:**

Once per year, lubricate the hinges with a silicone spray.

### **MOISTURE/HUMIDITY:**

We recommend that you use some form of a dehumidifier to control the level of moisture inside the safe.

# WARRANTY

## LIMITED WARRANTY

Tracker Safe hereby warrants to the original purchaser that each new safe will be free from defects in materials and craftsmanship for one (1) year. This warranty applies only to safes located in the United States and that have been used for Residential use only.

Safe Contents: This warranty only applies to the Tracker Safe itself; the warranty does not extend to the personal property stored in the safe.

Tracker Safe's obligation under this Limited Warranty is contingent upon proper use, installation, and maintenance of the safe and does not apply to the safe or parts that have been misused, neglected, or exposed to unreasonable wear and tear, or exposed to unusual or extreme environments. Modifying or changing the safe in ways that alter or effect the safe's intended operation or use will void this warranty. The decision to repair a safe in purchaser's home, at the factory, or to replace the safe, is solely that of Tracker Safe. If the safe is to be repaired at the factory or replaced, Tracker Safe will pay for the freight back to the factory. The purchaser is responsible for packaging the safe at their own expense. Tracker Safe does not cover any costs to package, remove or install the safe.

To receive support under Tracker Safe's Limited Warranty the purchaser must provide the following:

- 1) Proof of Purchase
- 2) Warranty Registration Form

Warranty Registration Form: The warranty registration form is located in the Tracker Safe Owner Use and Care Manual that came with the safe. To validate this warranty, the original purchaser must fill out the warranty registration form and mail it to Tracker Safe within sixty (60) days of purchase.

The above warranty is given in place of all other warranties and assurances, whether expressed or implied, including warranties to fitness for purpose, quality, or merchantability. Tracker Safe accepts no liability, under any circumstances, for any incidental or consequential damage or loss suffered by anyone, or to any property, as a result of using or being unable to use the safe.

Any claims arising from this limited warranty shall be resolved in the State of Washington and Washington law will apply to any dispute.

**TRACKER SAFE  
WARRANTY REGISTRATION FORM**

Please provide us with a copy of your receipt along with this registration form within sixty (60) days from original purchase date.

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Date of Purchase: \_\_\_\_\_

Model Number: \_\_\_\_\_

Safe Serial Number: : \_\_\_\_\_

Purchased From: \_\_\_\_\_

Comments:

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Mail to:  
Tracker Safe LLC  
6317 NE 63rd Street  
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