Sunnydaze DECOR

Thank you for choosing Sunnydaze Decor. We stand behind our brand and the quality of the items we sell. Replacement parts or products will be sent at our discretion within the 1-year warranty period. Proof of purchase, with the date of purchase as well as photos of the merchandise defect, must be provided. Photos are used to determine the cause of defects and for future quality control. Register your warranty at **https://tiny.cc/SunnydazeWarranty**

If you have any questions, comments or concerns, feel free to contact us by phone at **833-982-1977**, by email: **customerservice@sunnydazedecor.com**, or via our contact us page at **https://tiny.cc/SunnydazeContact**

1-Year Manufacturer Warranty Information

We are committed to providing helpful US-based customer service to assist you with any product needs. If you receive your product and there is a manufacturer defect, do not hesitate to contact us. For more information, read on to learn about our warranty and how to contact us to make a claim.

What is Covered?

Our 1-year limited manufacturer warranty covers any defects in material or workmanship under normal use during the warranty period. During the warranty period, we will replace at no charge, parts of a product, or an entire replacement of a product that proves defective because of improper material or workmanship during normal usage.

What is Not Covered?

1. Inadequate care and/or neglect
2. Environmental and/or natural elements
3. Immersion in water, unless specified
4. Improper installation/storage and/or maintenance

This warranty is void if the product has been damaged by accident, misuse, negligence, improper installation and/or modifications. This includes any and/or all defects arising out of freezing water damage, hard water damage, failure to keep the unit clean and free of harmful additives such as bleach, chlorine, etc., that affects the paint and/or parts. Additionally, the warranty does not cover any additional charges or installation, removal, disposal or consequential damage associated with any warranty claim.

How to Open a Claim?

To open a claim, you must provide proof of purchase with the purchase date and photos of the defective merchandise. These items are required to help us determine the actual cause of the defect and for future quality control.
Contact us at **customerservice@sunnydazedecor.com** with your photos and issue.
Warranty claims generally take 3 to 5 business days to process.