



## OWNER'S MANUAL

**TS20-30**  
OD: 56"H x 22"W x 20" D  
ID: 53.6" H x 19" W x 14.8" D  
Weight: 328 lbs.  
Gun Capacity: 20  
Fire: 30 min @ 1400 degrees  
TSC SKU: 1965574

**TS26-45**  
OD: 57"H x 28"W x 20" D  
ID: 53.8" H x 25.7" W x 14.7" D  
Weight: 363 lbs.  
Gun Capacity: 26  
Fire: 45 min @ 1400 degrees  
TSC SKU: 1360473

**TS36-45**  
OD: 59"H x 30"W x 22" D  
ID: 56.6" H x 28.2" W x 16.3" D  
Weight: 405 lbs.  
Gun Capacity: 36  
Fire: 45 min @ 1400 degrees  
TSC SKU: 1552547

**\*\*\* Attention! Please Read First! \*\*\***

**The information in the following manual is important and must be read in full and followed completely for your safety.**

## NOTES:

For Support, visit [www.winchestersafes.com](http://www.winchestersafes.com)

**Customer Service**

HOURS: 7:30am - 3:30pm CST

Monday thru Friday

Email: [TSC@winchestersafes.com](mailto:TSC@winchestersafes.com)

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## DELIVERY AND INSTALLATION

**A.** If you purchased your safe from a retailer and are having it delivered and installed, the delivery company personnel will provide you with the proper instruction for the correct operation of your safe. Pay very close attention to the operation of the lock. Make sure you can comfortably operate the lock before they leave your home or office. After they have shown you how to operate the lock, you should lock and unlock the safe several times without any assistance from them. Once you are comfortable with this procedure, and can do it consistently, you are now ready to operate your safe.

Your new safe left the factory in new condition and without damage. Inspect your new safe for any damage prior to the delivery personnel leaving. Any damage claims at time of delivery must be resolved with the delivery company and/or your retailer. Please do not contact the factory.

**B.** If you purchased your safe and are doing your own delivery and installation, you must read and follow these instructions. Safes are heavy and cumbersome and there are risks associated with the untrained consumer doing their own delivery and installation. We recommend that you use a professional safe installer, who is insured, and will have the necessary equipment and training to safely and properly install your safe.

**1.** Packaging should have been removed and safe inspected for damage prior to accepting the safe from your retailer. If your safe is damaged at this point, please contact your retailer. Do not contact the factory.

**2.** Verify that the Serial Numbers on the safe are the same as the one in this manual. Serial Numbers are located on the bottom right side of the safe's front and also on the upper part of the inside door, near the locking bolts. In the unlikely event that all three serial numbers do not match exactly, please contact the Winchester Safes Customer Service Department.

**DELIVERY AND INSTALLATION (CONTINUED)**

**3.** Your safe was shipped with the door closed and locked . Open the safe by following the *INSTALLING THE BATTERY ON A ELECTRONIC LOCK* instructions and the *ELECTRONIC LOCK OPERATING INSTRUCTIONS*.

**4.** Remove the safe from the pallet by first opening safe the door. Find and remove the (4) four decorative plugs in the safe bottom. Using a 17mm socket and ratchet, remove the four lag bolts that secure the safe to the pallet. Reinstall the four decorative plugs. Next, close the safe door and extend the locking bolts by rotating the handle counterclockwise. With the assistance of one or more adults, slide the safe to one side of the pallet to prevent it from tipping over. Tilt the safe over until the bottom side of the safe touches the floor, and then tilt the safe over enough to allow the pallet to be removed from under the safe. Tilt the safe backup and set flat on the floor.

**5.** With a dolly substantial enough to support the size and weight of your safe, move the safe to your desired location. Consideration should be given to the weight of the safe and the type of flooring that the safe will be moved across. Wood, tile, carpet and other types of flooring can be easily damaged and it is your responsibility to take whatever measures necessary to prevent any damage. If your home is pier and beam construction, you should place the safe in an area of the floor that you are sure will support the safe's weight.

To maximize the fire protection of your safe, we recommend you place it in the lowest elevation in your home. In a home fire, the coolest part of the fire is in the basement area and the hottest in the upstairs.

**6.** To maximize the burglary protection, and prevent the safe from tipping over, you **MUST** anchor your safe to the floor.

**7.** Your new Winchester Safe is now ready to operate.

## Installing the Battery

**Step 1** - Remove the Key Pad Housing - while depressing the small button located on the bottom on the key pad housing, rotate the keypad counter- clockwise (left) and remove the key pad housing to access the battery connection. REF IMAGE 1.1

**Step 2** - Connect the 9V Alkaline battery, gently insert the battery inside the key pad housing. REF IMAGE 1.2

**Step 3** - Put the cover back on the keypad base.

**Step 4** - Rotate the cover clockwise (right) 30° until it is back to the original upright position.

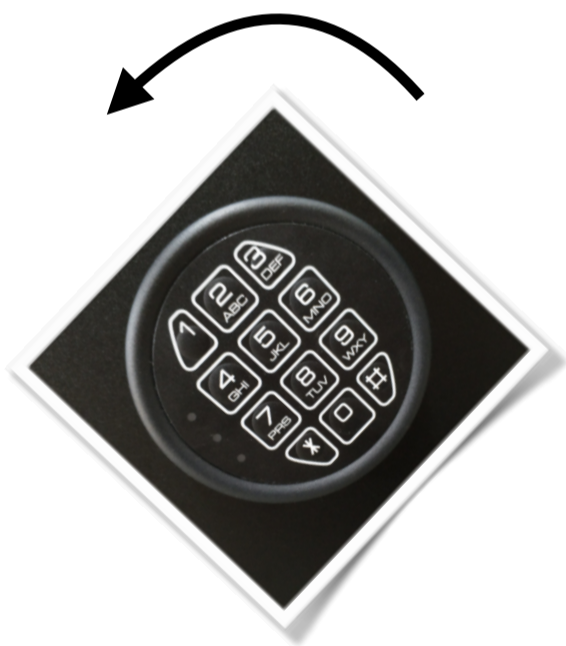


IMAGE 1.1

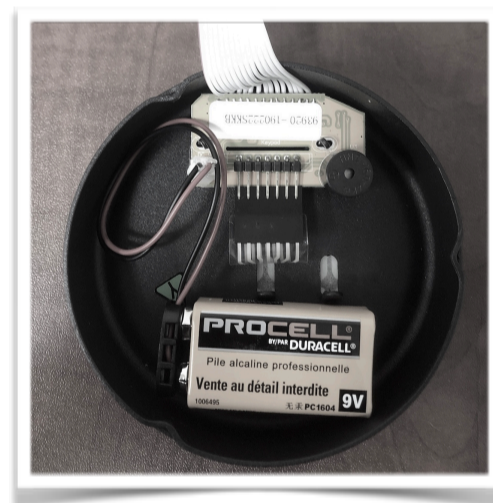
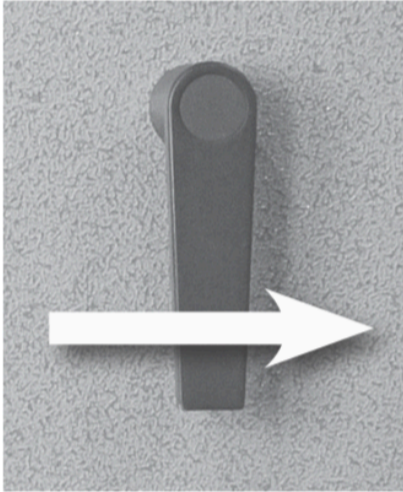


IMAGE 1.2

## Operating the Safe



**Step 1** - Gently, turn handle counter-clockwise until it stops. (About ½ inch, in some instances handle may not need to be turned)



**Step 2** - Enter Factory Code: 1 - 2 - 3 - 4 - 5 - 6

**NOTE:** A beep will be heard after each number is pressed.

A double beep will confirm the correct code entry.



**Step 3** - Grasp the handle and gently rotate clockwise within 4 seconds.

For TS26-45 or TS36-45, please refer to the next page for temporary spoke and handles installation firstly.

Handle should move to this position to open door.

### INSTALLING THE TEMPORARY SPOKE (Actual number of spokes may vary.)

The temporary spoke provided is used to assist in opening the safe for the first time ONLY!



Step 1 - Locate the temporary spoke.  
WARNING: Do not apply Spoke Handle Thread Lock on temporary spoke.  
Step 2 - Screw in the temporary spoke at the bottom of the handle hub.

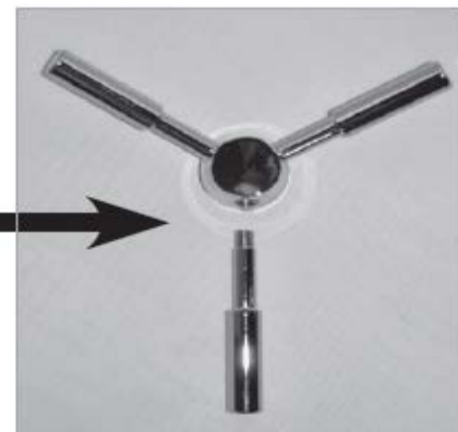


(Return to these steps after completing instructions on next page.)

### INSTALLING THE HANDLE SPOKES



Step 1 - Remove and discard the temporary spoke.  
Step 2 - Remove the box of spokes from inside of the safe. Unpack each spoke and apply one drop of Spoke Handle Thread Lock on the threads before screwing in the handles.  
Step 3 - Screw handles into the spoke hub.



Images are for instruction only and may not look identical to the handle on the safe you have purchased.

## Backup Key Operation

**Step 1** - Remove the Key Pad Housing - while depressing the small button located on the bottom on the key pad housing, rotate the keypad counter- clockwise (left) and remove the key pad housing.

REF IMAGE 1.3

**Step 2** - Using the provided keys (ref: image 1.4), insert the key and rotate clockwise until it stops.

**Step 3** - While holding the key, turn the safe door handle, clockwise to open the door.

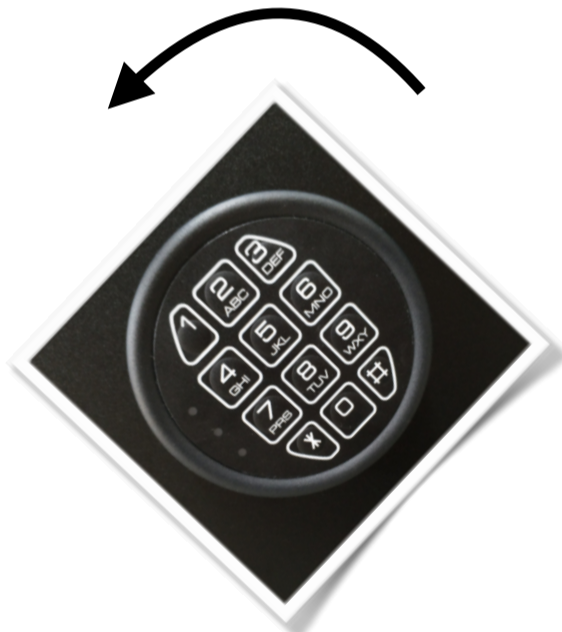


IMAGE 1.3

+



IMAGE 1.4



IMAGE 1.5



## SETTING YOUR PERSONAL COMBINATION



**IMPORTANT:** ALWAYS PERFORM THIS OPERATION WITH THE DOOR OPEN AND BOLTS EXTENDED.

1. Enter zero (0) six times. (You will hear a double beep, indicating program mode.)
2. Enter your existing six (6) digit combination one time. (You will hear a double beep.)
3. Enter your NEW six (6) digit combination (You will hear a double beep)
4. Enter your new six (6) digit combination again
5. Wait approximately 10 seconds and then enter your new combination, and then rotate the handle to open the safe door.
5. Test lock operation several times before closing the door.

*If safe will not open, the procedure was incorrectly executed and the combination is still 1-2-3-4-5-6.*

*Leave the door open and begin with Step 2.*

*Entering in the wrong code will result in 4 beeps.*

*Entering the wrong code 3 times will result in the keypad shutting down for a 5-minute timeout. The battery must remain connected. Removing the battery will not override the timeout period.*

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**CAUTION:** When selecting a combination do not use birthday or other predictable data that could be easy to guess for unauthorized safe entry. Store your new lock combination in a safe place OTHER THAN INSIDE YOUR SAFE.

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## CHANGING YOUR PERSONAL COMBINATION IN THE FUTURE

You can reset your 6-digit combination at any time you choose. Please follow the *SETTING YOUR PERSONAL COMBINATION* instructions shown above. You will have to use your personal combination (rather than 1-2-3-4-5-6) as the existing combination. All other steps are the same.

## CARE AND USE OF YOUR SAFE

When putting guns inside your safe, ensure the barrel rests solidly in the gun placement to prevent accidental shifting when the door is closed.

If you are storing data media in the safe, you should purchase a data media storage container separately from an office products retailer, and place it inside your safe. Data media can be damaged in temperatures as low as 125°F and will not be protected in the safe alone.

You should install a dehumidifier, available from our website, if your safe is in a high humidity environment.

Do not place your safe in a pool house, garage or storage area where caustic chemicals are kept or are in the air. This will cause damage to the sensitive lock mechanism and could cause the lock to fail.

Your safe warranty may be voided if you use any tools whatsoever or attempt to repair your safe. Contact Customer Service or your retailer if your safe does not function properly.

Do not remove the back cover of the door. Removal of this component by anyone other than a certified safe technician may void your warranty.

**The lock does not require any service. Avoid using any spray lubricants.**

**The lock will surely fail if you do.**

The locking mechanism or bolt work does not require any service other than occasionally wiping a very thin film of light grease on the locking bolts to facilitate easy travel.

The safe has a baked on, durable, powder coat finish that resists scratching and chipping. To clean the surface, wipe with a cotton cloth, dampened with warm sudsy water. Do not use any spray cleaners.

The Palusol® door seal does not require any maintenance. Do not allow the seal to be removed, as its removal will significantly reduce the fire protection of your safe.

## LIMITED LIFETIME WARRANTY

This safe made by Granite Security Products, Inc . (GSP) comes with a limited lifetime warranty, beginning on the purchase date against defects in materials and workmanship. . **Proof of purchase is required to obtain service.**

**Lock:** 1-year from the purchase date. One override key is provided with each safe. Replacement keys are shipped at \$50 each, plus S&H.

**Locking System:** 5-years from purchase date. Includes the handle and spokes, bolt work mechanism and locking bolts.

This warranty does not cover neglect, misuse, or abuse . **It also does not cover damage caused by tampering with or altering of any part of the product.** It also does not cover consumables such as batteries for the electronic lock. The safe must not be housed in an enclosed swimming pool area. The safe is to be located in an area which is climate controlled and is to be installed as instructed in the Owner's Manual.

The Limited Lifetime Warranty is non-transferred.

Certain exclusions to this warranty are: safes used in a commercial or industrial environment, water damage of any kind, paint finish, and loss or damage of personal property inside the safe. This warranty also does not apply to safes located outside the contiguous United States.

GSP provides this warranty in place of all other warranties and assurances whether expressed or implied. GSP accepts no liability for incidental or consequential damage or loss by anyone as a result of using this safe .

To activate this warranty, please go online to complete the registration at [www.winchestersafes.com](http://www.winchestersafes.com)

