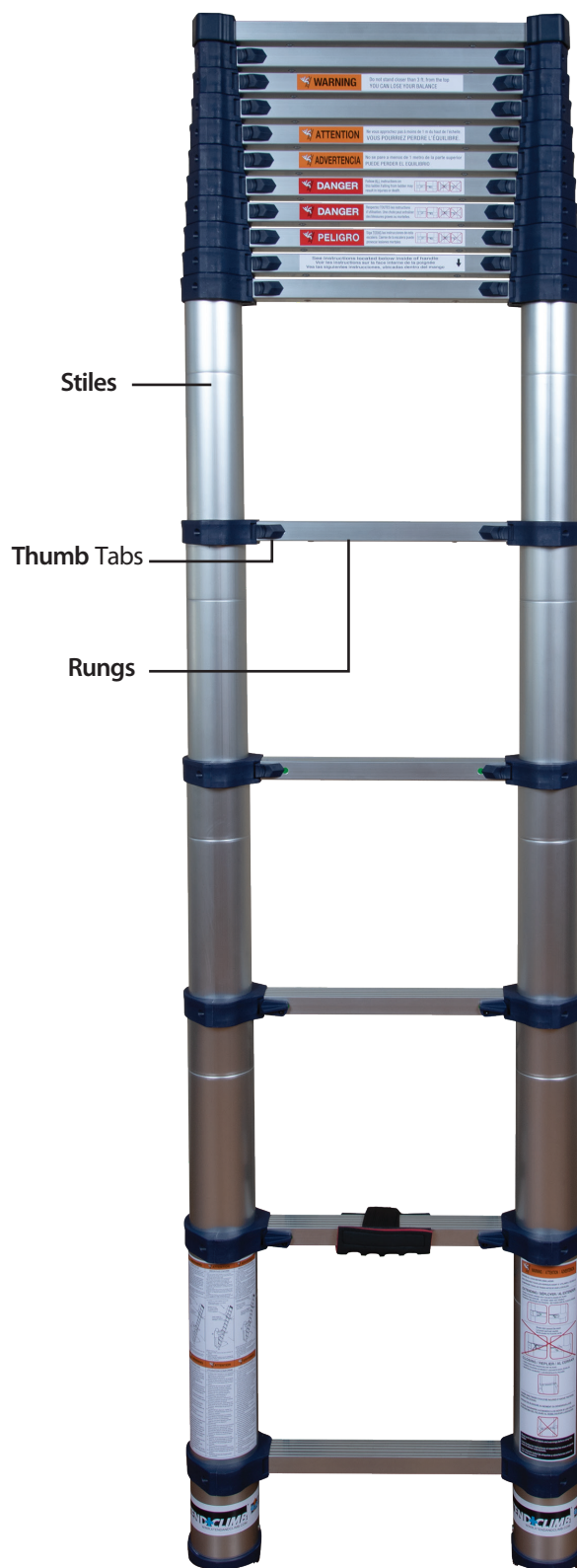


Ladder Directions and Maintenance

- 1.) Clean all stiles (the telescoping aluminum part) with Pledge Wipes. These wipes remove all the dust and dirt off the stiles and leaves a coating on the aluminum to allow for a smoother telescoping function of the ladder. Removing the dust and dirt from the stiles also prevents clogging inside the ladder where the stiles telescope up and down. Clean these stiles on a consistent basis or when the ladder is exposed to elements spray to extend the life of the ladder.
- 2.) Generously spray the area where the thumb tabs and ladder rungs are in contact with a dry silicone spray (the thumb tabs are located where you press towards the center of the ladder to collapse the ladder down and point to the green indicator lights) **DO NOT USE A PETROLEUM BASED SPRAY** this will clog the internal locking mechanism of the ladder.
- 3.) Fully extend your ladder to its highest extension and ensure that all green indicator tabs are showing and each rung is parallel to the one below it. Lift the feet of the ladder off the ground and let the ladder drop gently on its feet without letting the ladder fall over. (As if you were bouncing a baby on your knee)
- 4.) If your ladder has gotten wet and water has entered the telescoping mechanisms, you will need to fully extend the ladder and let it sit in a non humid area to let the water evaporate or dry out. When water enters the telescoping area it acts like a syringe and pressure is then placed on the telescoping functions causing the ladder to be unable to collapse or extend without extreme pressure. You may use a cloth and alcohol to wipe the stiles to help to evaporate the water.
- 5.) If you are having an issue with pushing the thumb tabs in towards the lower rungs collapse the ladder down as far as you can and then hold the top rung and flip the ladder upside down. When the ladder is upside down press both thumb tabs in at the same time to release the rungs. This takes the weight and pressure off the bottom telescoping rungs and allows for easier collapsing of the ladder.
- 6.) If you have used an oil or petroleum based product to lubricate the thumb tabs or the telescoping stiles of the ladder you will need to degrease these areas. As stated petroleum based sprays clog the internal mechanisms of the ladder. We recommend using alcohol to degrease the thumb tabs and stiles. You may have to do this a few times depending on the amount of lubricant you have used.
- 7.) To safely position the ladder for use place the ladder at a 75 degree angle and ensure feet are securely placed on a level surface. Remove any debris away from feet



Retracting the Twist Latches of the Ladder

1. Retract the ladder down systematically until you reach the 5th rung from the bottom. (F.) The upper sections of the ladder should all be retracted (E.) and there will be 3 sections with locking mechanisms remaining to retract.
2. The retracted rungs (E.) weight is supported now on the 5th rung from the bottoms locking system (F.)
3. Lean the ladder against a smooth surface, so that the lip on the rung does not catch on anything and the top couplings do not scratch when retracting down the remaining sections of the ladder.
4. Ensure the ladder is leaning at an angle.
5. Grip **BOTH** twist latches (B.) on each side of the rung you are retracting down and simultaneously twist **BOTH** latches towards the center of the rung. **Please note** the ladder is designed to retract both locking systems simultaneous. When the twist latches are retracted individually, the weight of the ladder then pinches down on the un-retracted locking system and creates the twist latch on the locked side of the rung difficult to twist.
6. Repeat the directions above on the other locked rung with twist latches (A.)
7. When both rungs with the twist latches are retracted, finish retracting the rungs with the push tabs. (C.) Place hands securely around the couplings of the 4th rung from the bottom.(G.) push the thumb tabs towards the center of the rung to retract the open section. (C) Please note the safety gap will not automatically engage because the rungs below it have been retracted; therefore you **MUST** ensure proper placement of your hands around the couplings. **DO NOT** allow hands fingers or body parts to enter the closing section of the open section of the ladder. Please NOTE because the sections below the remaining open rung have been retracted the 2 inch safety gap when retracting will not engage.
8. If you still are not able to twist the twist latches to retract sections of the ladder down to the storage position, retract the ladder down to the 5th rung from the bottom and place your hand on the TOP rung and flip the ladder upside down. (This takes all the weight off the ladder locking system)
9. Once the ladder is upside down twist both twist latches simultaneously on both rungs.
10. When fully retracted, place your hand on the TOP rung and flip ladder back to the upright position.
11. Secure the safety strap.

