

DELAVAN STANDARD WARRANTY

Delavan AG Pumps warrants its products for a period of two (2) years for consumers and 90 days for commercial users. The warranty period begins on the date of manufacture or the purchase date (with proof of purchase). The warranty period is not extended if Delavan repairs or replaces the equipment.

This Delavan AG Pumps warranty will not apply to any subsequent owner or other transferee of the Equipment. Delavan AG Pumps warrants that any new Equipment will be free from defects in workmanship or materials under normal use, maintenance and service (rental use excluded). The Warranty Period is not extended if Delavan AG Pumps repairs or replaces the Equipment.

This Limited Warranty does not apply to equipment that has been altered, changed, repaired or treated since its delivery, used equipment, damaged or depreciation due to normal wear and tear. This limited warranty does not apply to defects or damage due to failure to follow Delavan AG Pump's operator's manual, specifications or other written instructions, improper storage, operation, maintenance, application or installation of parts, defects or damage due to misuse, accident or neglect, "acts of God" or other events beyond Delavan AG Pump's reasonable control. Delavan AG Pump's warranty does not apply when damaged by accessories, attachments, tools or parts that were not manufactured by Delavan AG Pumps. If the returned product is found not to be defective under the conditions of this warranty, a charge will be made for repair or replacement. If the returned product is found not to be non-defective under the conditions of this warranty, customer is responsible for cost of labor and goods returned. Delavan AG Pumps reserves the right to charge \$90/hour labor on non-defective good.

The sole and exclusive obligation of Delavan AG Pumps under this or any implied warranty shall be to replace or, at its option, to repair, without charge, any product which is determined by Delavan AG Pumps to be defective in workmanship or materials after the product is returned to the Delavan AG Pumps factory, shipping costs prepaid. No credit shall be given for warrantable items.

In no event shall Delavan AG Pumps be liable to any person for indirect or consequential damages or for injury or commercial loss resulting from any use or inability to use any Delavan AG Pumps product.

Delavan AG Pumps expressly negates any other warranty, express or implied, including any warranty of merchantability or fitness for a particular purpose, or arising from any course of dealing or custom or usage of trade.

No person, including any dealer or representative of Delavan AG Pumps, is authorized to make any representation or warranty on behalf of Delavan AG Pumps in addition to or inconsistent with these provisions.

Purchasers to whom these provisions apply agree to hold Delavan AG Pumps harmless from claims by their customers in excess of the obligations of Delavan AG Pumps expressly set forth herein.

Return Policy

For the safety of our employees and handlers, all pumps must be flushed with fresh water for 90 seconds prior to shipping. Delavan AG Pumps reserves the right to request (M)SDS for all chemicals used within. Delavan AG Pumps reserves the right to dispose as scrap any product returned with unknown fluids. Delavan AG Pumps reserves the right to charge returnee for any costs incurred for chemical testing and disposal of unknowns. Please Include complete description of operation problem, such as how pump was used, symptoms of malfunction, etc. to help pinpoint the reason of breakdown.