



Sojag Outdoor Products Limited Warranty Information

ShelterLogic Corp. warrants that our outdoor products will not fail due to perforation caused by rusting through the material. We will replace any part found to be perforated by rust under normal use, and service within that period. For your warranty to be in effect, the building must be maintained as directed in the owner's manual.

ShelterLogic Corp. warrants to the original owner that our outdoor storage products are free from defects in material and workmanship. ShelterLogic Corp. will send replacement parts free of charge found to be defective or missing.

The warranty period for this Sojag product is 20 years from date of purchase.

This warranty only covers failures which occur during normal use. This warranty does not extend to color changes due to normal use, weathering or damage resulting from misuse or neglect, commercial use, failure to follow assembly instructions and/or the owner's manual (including but not limited to proper anchoring of a shed or building), painting, or forces of nature and other causes which are beyond the control of ShelterLogic Corp.'s control. Storage of pool chemicals and/or use of pressure-treated wood for the floor will cause steel corrosion and are not covered under warranty. The warranty is void if the product is modified in any way. In no event shall ShelterLogic Corp. be liable for incidental or consequential damages.

A purchase receipt or other proof of date of the original purchase will normally be required before warranty service is rendered. In no event will ShelterLogic Corp. pay for the cost of taking down the product, cost of flooring, construction labor, or any other related costs.

ShelterLogic Corp. reserves the right to request photographic proof of product defect to aid in determining extent of defect and aid in quality control efforts. ShelterLogic Corp. reserves the right to discontinue or change parts. If a part has been discontinued or is not available, ShelterLogic Corp. will substitute a part as may be compatible and available.

To file a claim, please visit: <https://www.shelterlogic.com/arrow-sheds/support/warranty/>

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state / province to province..

