

STOVE FAQ



HOW DO I START MY STOVE AFTER INSTALLATION?

Ensure the display is lit then press and hold the power button for 3 seconds before letting go.

The stove will do the rest for you!

WHAT FUEL SHOULD I PUT IN THE HOPPER?

Only use premium 100% all-natural hardwood pellets.

HOW OFTEN DO I CLEAN THE FIREPOT?

You should clean the firepot at least once a day.

HOW OFTEN DO I REMOVE & CLEAN MY ASH DRAWER OR FLUE PLATES?

Whether your stove has an ash drawer or flue plates, they should be removed and cleaned weekly.

WHAT POWER SOURCE DOES MY STOVE NEED?

Your pellet stove requires 110/120V. The stove will come with a power cord to be plugged into a 3-prong grounded outlet.

WHAT SIZE ARE THE PORTS ON THE BACK OF MY STOVE?

Your stove has a 3-inch exhaust outlet and a 2-inch air inlet.