

Limited Lifetime Warranty

AN IMPORTANT MESSAGE TO OUR CUSTOMERS:

SleekEZ Warranty Statement

Our quality products are fully warranted against defects in materials and workmanship with a lifetime guarantee.

The products eligible for warranty are covered to the original owner, for the lifetime of the product.

If your product fails due to a manufacturing defect we will repair it without charge, or replace it, at our discretion. Only original, unaltered and unmodified materials and workmanship are covered by this policy. This warranty does not cover damage caused by accident, improper care, negligence, or normal wear and tear. We reserve the right to charge a nominal shipping fee for all products replaced under warranty.

SleekEZ Warranty Eligibility

SleekEZ is firmly committed to providing our customers with quality, reliable products through our trusted authorized dealer network. *Our policy is to honor product warranties only on products purchased from an authorized SleekEZ dealer and only accompanied by a receipt or proof of purchase.* If you purchase a SleekEZ product from an unauthorized dealer, the SleekEZ warranty will not be valid.

Unfortunately, there are some websites and dealers who claim to be authorized SleekEZ resellers but are not. Products sold on these websites or from these dealers do not carry a warranty from SleekEZ. When you purchase products from an unauthorized website or dealer you are taking a risk, because these products may be counterfeit, used, damaged, or defective. *Please protect yourself and your SleekEZ product by ensuring that you only purchase SleekEZ products from an authorized SleekEZ dealer.*

To see a list of SleekEZ authorized dealers, [please click here](#) or give us a call.

If you return an item to SleekEZ for warranty replacement, and that item is deemed as either counterfeit or a product not manufactured by SleekEZ, you will be notified via e-mail or phone with instructions for retrieving your item. Once notified, you will have a maximum of 5 business days to request that the item be shipped back to you at your cost. This cost will be a flat shipping fee of \$6 per item. Shipments are sent via USPS only.

For warranty claims, please call us at **(855) SLEEKEZ**, and we will guide you through the warranty process.