

***THERE IS A BLUE FLAME COMING OUT OF THE SCREEN ON MY HEATER:***

Clean unit per instructions. Check for spiders and dust in back plenum tube. The screen may also be damaged and need to be replaced.

***MY BURNER WILL NOT STAY LIT AFTER I RELEASE THE SAFETY CONTROL VALVE:***

Confirm thermocouple wire is not loose or broken. If intact, replace thermocouple.

***MY HEATER MAKES A HIGH-PITCHED SOUND:***

This will go away once the heater has warmed up.

***I CAN'T GET MY BURNER TO LIGHT:***

Check to make sure the propane source is not empty, the regulator is set at the medium setting, and you are manually holding the safety shutoff open. If all this is okay and you still don't smell or hear gas, then replace regulator.

