



Prior to any item being returned to Airmax®, you **MUST** provide the serial number or original purchase receipt. See product manual for serial number location.

All returned items need to be moderately cleaned. If it is required for Airmax® to clean the item prior to inspection or repair, additional charges may occur.

## AERATION

### COMPLETE ANY RELEVANT TROUBLESHOOTING

**Please refer to product manual for more info or visit [AirmaxEco.com](http://AirmaxEco.com) for How-To Videos:**

If issue is not resolved with troubleshooting, please contact Airmax Customer Care at 866-424-7629, for a Return Merchandise Authorization Number (RMA).

### SYSTEM WITHIN 2-YEAR WARRANTY PERIOD

**Option 1: \$39 Return Box:**

A return box with packaging will be sent to you which will include a pre-paid FedEx label to cover the return shipping to Airmax®. Airmax® will be responsible for return shipping of the repaired or replacement unit.

**Option 2: Self Shipping:**

Customer is responsible for packing up the system in their own box/packaging and send it back at their own risk.

**If it is found that a maintenance kit is all that is needed:**

**Option 1:** Maintenance Repair Charge must be paid prior to repairs (minus the \$39 already paid for return box). *See below for cost*

**Option 2:** Airmax will send back system without maintaining it.

*Manifolds should be left on all returned compressors.*

### SYSTEM OUT OF WARRANTY PERIOD

**Maintenance Repair Charge:**

- LR25 - \$175 (\$39 return box, plus \$136 maintenance charge)
- LR50 - \$250 (\$39 return box, plus \$211 maintenance charge)
- ¼ HP - \$275 (\$39 return box, plus \$236 maintenance charge)
- ⅓ HP - \$325 (\$39 return box, plus \$286 maintenance charge)
- ½ HP - \$375 (\$39 return box, plus \$336 maintenance charge)

**Maintenance Repair Charge includes:**

A return box with packaging will be sent to you which will include a pre-paid FedEx label to cover the return shipping to Airmax®. Airmax® will be responsible for return shipping of the repaired or replacement unit.

Manifolds should be left on all returned compressors.

Possible rebuild of system.

- Maintenance kit, new intake filter and air filter
- Labor
- *Additional parts may be replaced as necessary (capacitor, pressure relief valve, etc.)*

**Does not include bearings or compressor replacement**

**If system isn't able to be rebuilt:**

The maintenance repair charge can go towards price of new compressor.

**Warranty Coverage for Repair:**

Any repaired parts on the system will be covered for 90 days.

If a replacement compressor is issued, PondSeries™ and LakeSeries™ compressors have a 1-year warranty and the ShallowWater™ Series compressors have a 2-year warranty.