



Prior to any item being returned to Airmax®, you **MUST** provide the serial number or original purchase receipt. See product manual for serial number location.

All returned items need to be moderately cleaned. If it is required for Airmax® to clean the item prior to inspection or repair, additional charges may occur.

AERATION

COMPLETE ANY RELEVANT TROUBLESHOOTING

Please refer to product manual for more info or visit AirmaxEco.com for How-To Videos:

If issue is not resolved with troubleshooting, please contact Airmax Customer Care at 866-424-7629, for a Return Merchandise Authorization Number (RMA).

SYSTEM WITHIN 2-YEAR WARRANTY PERIOD

Option 1: \$39 Return Box:

A return box with packaging will be sent to you which will include a pre-paid FedEx label to cover the return shipping to Airmax®. Airmax® will be responsible for return shipping of the repaired or replacement unit.

Option 2: Self Shipping:

Customer is responsible for packing up the system in their own box/packaging and send it back at their own risk.

If it is found that a maintenance kit is all that is needed:

Option 1: Maintenance Repair Charge must be paid prior to repairs (minus the \$39 already paid for return box).
See below for cost

Option 2: Airmax will send back system without maintaining it.

Manifolds should be left on all returned compressors.

SYSTEM OUT OF WARRANTY PERIOD

Maintenance Repair Charge:

- LR25 - \$175 (\$39 return box, plus \$136 maintenance charge)
- LR50 - \$250 (\$39 return box, plus \$211 maintenance charge)
- ¼ HP - \$275 (\$39 return box, plus \$236 maintenance charge)
- ⅓ HP - \$325 (\$39 return box, plus \$286 maintenance charge)
- ½ HP - \$375 (\$39 return box, plus \$336 maintenance charge)

Maintenance Repair Charge includes:

A return box with packaging will be sent to you which will include a pre-paid FedEx label to cover the return shipping to Airmax®. Airmax® will be responsible for return shipping of the repaired or replacement unit.

Manifolds should be left on all returned compressors.

Possible rebuild of system.

- Maintenance kit, new intake filter and air filter
- Labor
- *Additional parts may be replaced as necessary (capacitor, pressure relief valve, etc.)*

Does not include bearings or compressor replacement

If system isn't able to be rebuilt:

The maintenance repair charge can go towards price of new compressor.

Warranty Coverage for Repair:

Any repaired parts on the system will be covered for 90 days.

If a replacement compressor is issued, PondSeries™ and LakeSeries™ compressors have a 1-year warranty and the ShallowWater™ Series compressors have a 2-year warranty.