

# [Policy] - Three-Year Limited Warranty

**Warranty coverage described below applies to the Americas. Other regions may differ.**

The following warranty terms and conditions apply only to applicable products as specified by Ingersoll Rand. The warranty terms and conditions below are customer's exclusive remedies and Ingersoll Rand's sole liability for any warranty claims. The Warranty Period (hereinafter defined) for any IQV12 or IQV20 Series tool, battery, or charger repair or replacement furnished to correct a warranty failure will be the unexpired term of the Warranty Period applicable to the repaired or replaced IQV12 or IQV20 series tools, battery or charger.

## **1 Year Tools, Battery and Charger Replacement Warranty**

Ingersoll Rand warrants the applicable IQV12 or IQV20 Series tool, battery\*, and charger to be free of defects in material and workmanship, for a period of one (1) year from original date of purchase from Ingersoll Rand or an authorized Ingersoll Rand Distributor (the "Warranty Period"). If the applicable IQV12 or IQV20 Series tool, battery, or charger fails within the Warranty Period, the suspect component will be evaluated by an Ingersoll Rand certified Service Center. Ingersoll Rand will provide pre-paid postage and packaging if requested by the customer. Ingersoll Rand will replace without cost any applicable IQV12 or IQV20 Series tool, battery, or charger to be found defective in materials or workmanship, including shipping, parts and labor charges. Successive claims are subject to be repaired or replaced as determined by Ingersoll Rand certified Service Center guidelines. This warranty does not cover damage from repairs, replacements, or adjustments made or attempted by anyone other than Ingersoll Rand certified Service Centers. The effects of abuse, normal wear and tear, improper maintenance, or accidents are specifically excluded. Please note that because Ingersoll Rand is unable to control the quality of products sold by unauthorized sellers, unless otherwise prohibited by law, this warranty does not cover products purchased from unauthorized sellers.

## **2 Year Battery High Capacity Battery Replacement Warranty**

Ingersoll Rand warrants the IQV12 or IQV20 Series battery with an Ah rating of 2/4 or greater to be free from defects in material and workmanship, for a period of (2) years from original date of purchase\*\* from Ingersoll Rand or an authorized Ingersoll Rand Distributor (the "Warranty Period"). If the applicable IQV12 or IQV20 Series battery fails within the two (2) year warranty Period, the suspect component will be evaluated by an Ingersoll Rand certified Service Center. Ingersoll Rand will provide pre-paid postage and packaging if requested by the customer. Ingersoll Rand will replace without cost any applicable IQV12 or IQV20 Series battery to be found defective in materials or workmanship, including shipping, parts and labor charges. Successive claims are subject to be repaired or replaced as determined by Ingersoll Rand certified Service Center guidelines. This warranty does not cover damage from repairs, replacements, or adjustments made or attempted by anyone other than Ingersoll Rand certified Service Centers. The effects of abuse, normal wear and tear, improper maintenance, or accidents are specifically excluded. Please note that because Ingersoll Rand is unable to control the quality of products sold by unauthorized sellers, unless otherwise prohibited by law, this warranty does not cover products purchased from unauthorized sellers.

### **3 Year Tools and Charger Limited Warranty**

Ingersoll Rand warrants the IQV12 or IQV20 Series cordless tool and charger will be free of defects in material and workmanship for a period of three (3) years from the original date of purchase from Ingersoll Rand or an authorized Ingersoll Rand Distributor (the “Warranty Period”). During this 3 Year Warranty Period, Ingersoll Rand will, at its option, repair or replace without cost any IQV12 or IQV20 Series tool or charger to be found defective in materials or workmanship after evaluation by an Ingersoll Rand certified Service Center, including shipping, parts and labor charges. This warranty does not cover damage from repairs, replacements, or adjustments made or attempted by anyone other than Ingersoll Rand certified Service Centers. The effects of abuse, normal wear and tear, improper maintenance, or accidents are specifically excluded. Please note that because Ingersoll Rand is unable to control the quality of products sold by unauthorized sellers, unless otherwise prohibited by law, this warranty does not cover products purchased from unauthorized sellers.

Ingersoll Rand shall in no event be liable for any consequential, incidental, indirect, punitive or special damages. **Note:** Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights which may vary from State to State.

**OTHER THAN AS SET FORTH ABOVE INGERSOLL RAND MAKES NO OTHER WARRANTY OR REPRESENTATION OF ANY KIND WHATSOEVER, EXPRESS OR IMPLIED.** Any implied warranties that may be applicable to the products, including implied warranties of merchantability or fitness for a particular purpose, are limited in duration to the duration of this warranty. **Note:** Some States do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

Visit our website for a service center or distributor near you:

[www.ingersollrandproducts.com/locator](http://www.ingersollrandproducts.com/locator)

\*Battery with less than 2.4Ah rating will be warranted for a period of one (1) year from the original date of purchase or 18 months from the date stamp on battery, whichever is later.

\*\*Battery with 2.4Ah rating or greater will be warranted for a period of two (2) years from the original date of purchase or 30 months from the date stamp on battery, whichever is later.