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SMART DOG[®] Trainer Application Support Guide

PDT00-15748







The SMART DOG Trainer App requires a BLUETOOTH[®] 4.0 compatible phone with one of the following operating systems: iOS 8 or later Android[™] 5 or later iPhone® Example

Android[™] Example

Connect the Training Collar with the App

- 1. Your training collar should be partially charged. You'll want to fully charge it before beginning training. Press and hold the on/off button to turn it on. You will hear a beep and the green LED will begin blinking. Your training collar is now on.
- 2. Search for and download the free SMART DOG® Trainer App, or use one of the links below.



- 3. Locate and open the app on your smartphone. Next, choose "Connect to a Collar" and the SMART DOG Trainer App will locate your training collar. Press Connect.
- 4. Next, you'll assign a PIN (personal identification number). This is a security feature to ensure that other devices will not connect to your training collar. NOTE: The same PIN can be used on multiple phones in the same household. However, they cannot be used simultaneously. The SMART DOG Trainer can only operate with one BLUETOOTH® connection.
- 5. Your SMART DOG training collar and app are now ready to use. For easy access to your app, place it on the home screen of your smartphone.

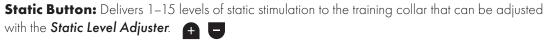
App Icon Definitions



Tone Button: Delivers a tone with non-adjustable volume to the training collar.



Vibration Button: Sends 1 non-adjustable level of vibration stimulation to the training collar.



Remote Icon: The training buttons are displayed and ready to use. Also indicates the app is connected to the training collar.



Settings Icon: Allows you to change settings including button orientation and primary stimulation method.



Help Icon: Provides detailed SMART DOG Trainer App instructions, tips for training your dog and links to the complete user manual and training videos.

Training Collar Battery Indicator: Indicates the amount of battery remaining in the training collar. NOTE: To extend the life between charging cycles, turn the training collar off when it's not in use.

Charge the Training Collar

Excessive charging can shorten battery life. We don't recommend charging your training collar daily unless a low battery indication is shown.

- 1. Lift the rubber cover protecting the training collar charging jack and connect the charger (A).
- 2. Plug the charger into a standard wall outlet. The red LED will appear.
- 3. Recharges take no more than 5 hours. Although your training collar should be partially charged, you'll want to fully charge it before beginning training. The green LED is solid after charging is complete.
- 4. When the training collar is charged, replace the rubber cover.

To Turn the Training Collar On

- 1. Press and hold the on/off Button (B) until you hear a low to high beep and the green LED appears, and then release.
- 2. The green LED will flash once every 5 seconds. This indicates the training collar is on and ready to receive a signal from your smartphone.

To Turn the Training Collar Off

1. Press and hold the on/off button until the training collar beeps high to low, and then release. The red LED will be illuminated during the button press and will turn off when the training collar turns off.

Quick Tip: When you're not using the collar, you'll want to turn it off. This will increase the battery life of your training collar.

Training Collar LED – Function and Response

Training Collar Function	Green LED Response
Turn on	Solid for 3 seconds and tone beeps low to high
On - Good battery	1 flash every 5 seconds
Charge Complete	Solid
PIN Reset	Flashes 5 times with 5 short beeps
Training Collar Function	Red LED Response
Turn off	Solid for 3 seconds and beeps low to high
On - Low battery	3 flashes every 5 seconds
Charge in progress	Solid
Tone button	Flash length of button press
Vibration button	Flash length of button press
Static button	Flash length of button press

Rechargeable Battery

- Your training collar should come partially charged, but it will require a full charge before you begin using it.
- When storing your training collar for long periods, remember to charge fully once every 4 to 6 weeks.
- Excessive overcharging can shorten battery life. We don't recommend charging daily unless a low battery indication is shown.
- All rechargeable batteries lose capacity over time relative to the number of recharge cycles they experience.
- If you believe your training collar is not charging correctly, contact our Customer Care Center. Please do not attempt to open the training collar.





Stimulation Methods

The PetSafe® SMART DOG® Trainer has 1 tone, 1 vibration and 15 static stimulation levels. This allows you to choose the stimulation level that is best for your pet.

Each dog has a different temperament, and some forms of stimulation work better than others. With 3 stimulation types to choose from on the SMART DOG Trainer, you can find the most effective way to get your dog's attention.

Tone (Beep)

The SMART DOG Trainer tone volume is non-adjustable. Tone can be used as a warning before vibration or static stimulation to stop unwanted behaviors. Once your dog associates the tone with the vibration or static stimulation, they have the opportunity to choose between continuing the behavior or complying with your command. In time you will likely only need to use the tone. Alternatively, you could use the tone to mark positive behaviors. But you should not use tone for both.

Vibration

The SMART DOG Trainer has one non-adjustable level of vibration stimulation. When you push the vibration button, the probes on the training collar will vibrate to interrupt the dog's behavior. This interruption can be used alone or just before static stimulation, giving your dog the opportunity to choose to comply with your command before a static correction.

Static

The SMART DOG Trainer has 15 levels of static stimulation. This interruption type can be used alone or in combination with tone or vibration. A safe pulse of static stimulation is delivered through two contact points on the training collar. Pets experience a light tingling sensation that interrupts their behavior.

Test the Training Collar

We recommend you experience first-hand how the static stimulation functions. Always begin at the lowest level and increase the intensity up to your personal comfort level.

- 1. Place one finger on both contact points of the training collar.
- 2. Hold your smartphone approximately 2 feet from the training collar. Starting at level 1 on the static level adjuster, press the static button continuously for 1 to 2 seconds. At this level you may not feel the stimulation. NOTE: Continuous stimulation will transmit for no more than ten continuous seconds. To reactivate, release and repress the button.
- 3. Increase the level on the static level adjuster until the sensation begins to feel uncomfortable.

AWARNING

Never use the training collar to correct or eliminate any form of aggressive behavior. If you are unsure if your dog is aggressive, please consult your veterinarian or a certified trainer.

Resetting the PIN

The SMART DOG Trainer will not allow connection to the training collar without the PIN number. If the PIN number needs to be reset use following steps:

- 1. Turn the training collar on.
- 2. After 5 seconds, the green LED will flash. Immediately press and hold the on/off button until the training collar beeps low to high. NOTE: The red LED will be illuminated during the button press and will turn off when the training collar turns off.
- 3. Continue to hold the on/off button until the green LED flashes 5 times along with 5 short beeps. This signifies the PIN has been reset. NOTE: The training collar is still off.
- 4. Turn the training collar back on.
- 5. Start the SMART DOG Trainer app.
- 6. The app will prompt you to "Connect".
- 7. Enter your new PIN.
- 8. Your training collar and smartphone are now paired.

Test Light Instructions

- 1. Turn the training collar on.
- 2. Hold the test light contacts to the contact points.
- 3. Press the stimulation button on your smartphone.
- 4. The test light will flash. NOTE: At higher stimulation levels, the test light will flash brighter.
- 5. Turn the training collar off.
- 6. Save the test light for future testing.

NOTE: If the test light does not flash, recharge the battery and re-test. If the test light still does not flash, contact the Customer Care Center or visit our <u>website</u>.

Important: The test light tool can be used to tighten the contact points. This training collar has special waterproof contact points that will crack if they are over-tightened. If your contact points ever become loose, do not turn them any more than one-quarter turn beyond finger tight.



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