

Important Safety Information

Explanation of Attention Words and Symbols Used in this Guide

! This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.

⚠ WARNING **WARNING** indicates a hazardous situation which, if not avoided, could result in death or serious injury.

⚠ CAUTION **CAUTION**, used with the safety alert symbol, indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

CAUTION **CAUTION**, used without the safety alert symbol, indicates a hazardous situation which, if not avoided, could result in harm to your pet.

⚠ WARNING

- Do not short circuit, dispose of in fire, or expose to water. When batteries are stored or disposed, they must be protected from shorting. Dispose of used batteries properly.
- Not for use with aggressive dogs. Do not use this product if your dog is prone to aggressive behavior. Aggressive dogs can cause severe injury or death to their owners and others. If you are not sure that this product is right for your dog, please talk to your veterinarian or a certified trainer.

⚠ CAUTION

- Safety during on-leash training. It is vitally important that you and your dog remain safe while learning during on-leash training. Your dog should be on a strong leash, long enough for him to attempt to chase an object, but short enough for him not to reach a road or other unsafe area. You must also be physically strong enough to restrain your dog when he tries to chase.
- This pet training device is not a toy, keep away from children.

CAUTION

- Risk of skin damage. Please read and follow the instructions in this guide. Proper fit of the collar is important. A collar worn for too long or made too tight on the pet's neck may cause skin damage. Ranging from redness to pressure ulcers; this condition is commonly known as bed sores.
- Avoid leaving the collar on the dog for more than 12 hours per day.
- When possible reposition the collar on the pet's neck every 1 to 2 hours.
- Check the fit to prevent excessive pressure; follow the instructions in this manual.
- Never connect a leash to the electronic collar; it will cause excessive pressure on the contacts.
- When using a separate collar for a leash, don't put pressure on the electronic collar.
- Wash the dog's neck area and the contacts of the collar weekly with a damp cloth.
- Examine the contact area daily for signs of a rash or a sore.
- If a rash or sore is found, discontinue use of the collar until the skin has healed.
- If the condition persists beyond 48 hours, see your veterinarian.
- For additional information on bed sores and pressure necrosis, please visit our website.

These steps will help keep your pet secure and comfortable. Millions of pets are comfortable while they wear stainless steel contacts. Some pets are sensitive to contact pressure. You may find after some time that your pet is very tolerant of the collar. If so, you may relax some of these precautions. It is important to continue daily checks of the contact area. If redness or sores are found, discontinue use until the skin has fully healed.

The PetSafe® SMART DOG® Trainer must be used only on healthy pets. We recommend that you take your pet to a veterinarian before using the product if he is not in good health.

Only let responsible family members use the SMART DOG Trainer. It is not a toy!

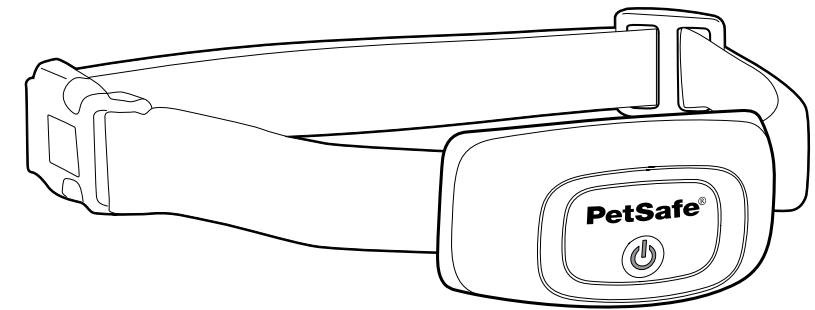
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Startup Guide

protect. teach. love.®

PDT00-15748 SMART DOG® Trainer



The SMART DOG Trainer App requires a
BLUETOOTH® 4.0 compatible phone with
one of the following operating systems:

iOS 8 or later
Android™ 5 or later

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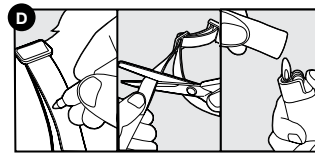
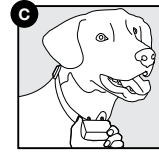
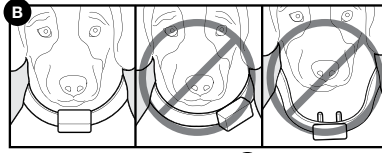
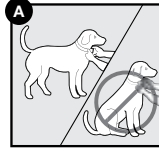
Please read this entire guide before beginning.
For additional troubleshooting, to receive a training guide with details on how to train your dog using your PetSafe training collar, or to download a complete product manual visit petsafe.net/smartdogtrainer.

Fit the Training Collar

Important: The proper fit and placement of your training collar is important for effective operation. The contact points must have direct contact with your dog's skin on the underside of his neck.

To assure a proper fit, please follow these steps:

1. Make sure that the training collar is turned off.
2. Start with your dog standing comfortably (A).
3. Place the training collar on your pet so that the PetSafe® logo is right side up and the training collar is directly under your dog's chin. Center the contact points underneath your dog's neck, touching the skin (B). *NOTE: It is sometimes necessary to trim the hair around the contact points to make sure that contact is consistent. Longer contact points are also included.*
4. Check the tightness of the training collar by inserting one finger between the end of a contact point and your dog's neck (C). The fit should be snug but not constricting.
5. Allow your dog to wear the training collar for several minutes then recheck the fit. Check the fit again as your dog becomes more comfortable with the training collar.
6. Trim the training collar as follows (D):



- a. Mark the desired length of the training collar with a pen. Allow for growth if your pet is young or grows a thick winter coat.
- b. Remove the training collar from your pet and cut off the excess and seal the edge of the cut collar by applying a flame along the frayed edge.

CAUTION Do not shave the pet's neck as this may increase the risk of skin irritation. The training collar should not be worn for more than 12 hours out of every 24-hour period. Leaving the collar on too long could lead to skin irritation.

Connect the Training Collar with the App

1. Your training collar will be partially charged. You'll want to fully charge it before beginning training. Press and hold the on/off button to turn on. You will hear a beep and the green LED will begin blinking. Your training collar is now on.
2. Ensure the BLUETOOTH® feature on your smartphone or tablet is turned on.
3. Download the free PetSafe SMART DOG® Trainer App.



4. Locate and open the app on your smartphone. Next, choose "Connect to a Collar" and the SMART DOG Trainer App will locate your collar. Press Connect.
5. Next, you'll assign a PIN (personal identification number). This is a security feature to ensure that other devices will not connect to your training collar. *NOTE: The same PIN can be used on multiple phones in the same household. However, they cannot be used simultaneously. The SMART DOG Trainer can only operate with one BLUETOOTH® connection.*
6. Your SMART DOG training collar and app are now ready to use. For easy access to your app, place it on the home screen of your smartphone.

To Turn the Training Collar Off

1. Press and hold the on/off button until the training collar beeps high to low, and then release. The red LED will be illuminated during the button press and will turn off when the training collar turns off.

Quick Tip: When you're not using the collar, you'll want to turn it off. This will increase the battery life of your training collar.

Using the App



Tone Button: Delivers a tone with non-adjustable volume to the collar.



Vibration Button: Sends 1 non-adjustable level of vibration stimulation to the collar.



Static Button: Delivers 1–15 levels of static stimulation to the collar that can be adjusted with the **Static Level Adjuster**.



Remote Icon: The training buttons are displayed and ready to use. Also indicates the app is connected to the training collar.



Settings Icon: Allows you to change settings including button orientation and primary correction method.



Help Icon: Provides detailed SMART DOG Trainer App instructions, tips for training your dog and links to the complete user manual and training videos.



Training Collar Battery Indicator: Indicates the amount of battery remaining in the training collar.

NOTE: To extend the life between charging cycles, turn the training collar off when it is not in use.

Test the Training Collar

We recommend you experience first-hand how the static stimulation functions. Always begin at the lowest level and increase the intensity up to your personal comfort level.

1. Place one finger over both contact points of the training collar.
2. Hold your smartphone approximately 2 feet from the training collar. Starting at level 1 on the static level adjuster, press the static button continuously for 1 to 2 seconds. At this level you may not feel the stimulation. *NOTE: Continuous stimulation will transmit for no more than 10 continuous seconds. To reactivate, release and repress the button.*
3. Increase the level on the static level adjuster until the sensation begins to feel uncomfortable.

Marking Positive Behaviors with Tone

You can use the SMART DOG Trainer to either mark positive behaviors or negative behaviors, but definitely not both! If you decide to use tone to mark positive behaviors, never confuse your dog by also marking negative behaviors with tone. If you use a PetSafe® containment system, you should only use tone to mark negative behaviors, as your dog is conditioned to associate tone with a correction if they don't retreat from their boundary.

If you decide to use tone to mark positive behavior, spend 10 to 15 minutes per day for 2 or 3 days helping your dog to associate the tone with reward and praise. Do this before beginning training with vibration or static:

1. Push the tone button for 2 consecutive seconds.
2. Release the button and immediately reward your pet with verbal praise, petting or a small food reward. Spend 3 to 5 seconds on your rewarding.
3. Wait a few minutes and repeat holding the tone button for 2 seconds following with praise.
4. Vary the reward to prevent your pet from anticipating a specific type. This stage of training is complete when your pet obviously anticipates a reward when he hears the tone.

Find the Best Stimulation Level for Your Pet

Important: Always start at the lowest level and work your way up.

The SMART DOG Trainer has 1 tone, 1 vibration, and 15 static stimulation levels. This allows you to choose the stimulation level that is best for your pet. We recommend training with tone and vibration, or the lower levels of static correction when needed. In most cases static levels 1–7 will be adequate for your training needs. Levels 8–15 are red as a reminder that you are moving to higher stimulation levels.

Once you have placed the training collar on your pet, it is time to find the "recognition level". The "recognition level" is the stimulation level that your dog begins to notice. It should not make your pet uncomfortable. Your pet should NOT vocalize or panic when receiving stimulation. If this happens, the stimulation is too high and you need to go back to the previous level.

Follow the steps below to find your pet's recognition level:

1. Choose the vibration button and press continuously for 1 to 2 seconds.
2. If your pet shows no reaction, repeat this several times before moving to static stimulation.
3. Starting at Level 1 on the static level adjuster, press the stimulation button continuously for 1 to 2 seconds.
4. If your pet shows no reaction, repeat this stimulation level several times before moving up to the next level.
5. YOUR PET SHOULD NOT VOCALIZE OR PANIC WHEN RECEIVING STIMULATION. IF THIS HAPPENS, THE STIMULATION LEVEL IS TOO HIGH AND YOU NEED TO GO BACK TO THE PREVIOUS LEVEL AND REPEAT THE PROCESS.
6. Move up through the static stimulation levels until your pet reliably responds to the stimulation.
7. If your pet continues to show no response at Level 15, check the fit of the training collar. See "Fit the Training Collar". You might also want to test it on your hand to ensure the collar is working.

If all of these steps have been done and your pet continues to show no reaction to the stimulation, please contact our Customer Care Center.

For additional troubleshooting, to receive a training guide with details on how to train your dog using your PetSafe training collar, or to download a complete product manual visit petsafe.net/smartdogtrainer.

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