

Brinsea Products Inc. offers a FREE 3-year warranty on all Brinsea® branded incubators and brooders. This extended warranty is from the manufacturer Brinsea® Products Inc. and does not involve the retailer. This conditional manufacturer's warranty applies to working parts only. Brinsea Products Inc. will repair or replace free of charge any defective part which has been returned shipping paid to their service department within the warranty period. Complete machines should only be returned with the prior agreement of the service department. Please call 1-888-667-7009 or email support@Brinsea.com. Brinsea Products Inc. will not be responsible for loss of eggs or chicks in the event of failure however caused and the user is advised to arrange his own insurance cover where loss of power or mechanical or electrical failure might result in unacceptable losses. To qualify for this extended warranty you must register your warranty with Brinsea Products Inc within 30 days of purchase, be the original purchaser of the product, notify Brinsea Products Inc of the defect before the warranty period expires and have used the incubator or brooder for its proper purpose and stored it in clean dry conditions.