

## Warranty

All Kamp-Rite products have a 1-year unlimited warranty from manufacture defect.

\*Customer must provide a copy of their original invoice including date of purchase in order to receive the appropriate replacement item and/or parts.

## **Returns**

All Kamp-Rite orders are subject to a 10% restocking fee for "buyers remorse" related returns.

The cost of shipping the returned item will be determined by the customer's preferred method(listed below). The customer assumes all shipping charges on returns related to "buyers remorse."

- 1. The customer ships the item back using their own method & payment and provides a tracking # to Kamp-Rite .
- 2. Kamp-Rite assumes the shipping charges (via UPS ground services) and deducts the cost assumed, in addition to the 10% restocking fee.

All refunds will be issued after the product has been returned back to Kamp-Rite and been examined to determine the condition of the product to ensure the condition is consistent with the customer's claim. If the item is returned after being used and is no longer able to be sold as new, there will be further deductions upon issuing a refund for this item.

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