CANNON®



Cannon Safe User's Manual

LIFETIME THE BEST WARRANTY WARRANTY

A Safe Family is a Cannon Family™

Index

Index	**1**
Warranty Registration	**3**
President's Letter	**4**
Getting Started	**5**
Interior Set-Up	**5**
Removing Safe from Pallet/Bolting Safe Down	**6**
Identify my Lock	**6**
NL Electronic Lock Programming Instructions Changing the battery on an NL keypad Using the Lock	**7**
Lexam Electronic Lock Programming Instructions Changing the battery on an NL keypad Using the Lock	**8**
EMP Lock Programing Electronic Code Programming Mechanical Combination Changing battery on an EMP Keypad Using the Electronic Lock Using the Mechanical Lock	**9**
Power Box	**11**
Door Adjustment	**11**
Safe Accessories	**11**
Warranty Information	**12**

Warranty Registration

Go to **CannonSafe.com/contact/register** to fill out the warranty registration or call our Customer Service Department at 1(800)242-1055.

Please fill out the section below and store in a safe location OUTSIDE of your Cannon Safe®.

MODEL SAFE

_____

PURCHASED AT:

_____

DATE OF PURCHASE:

_____

SERIAL NUMBER

(THIS CAN BE FOUND ON THE RIGHT SIDE OF THE SAFE ON THE TOP LEFT CORNER.)

_____

TECHNICAL SUPPORT HOURS: MONDAY-SUNDAY 6:00AM-8:00PM PST

(800)242-1055



Every person has the need to protect a diversity of possessions that represent value for them. Our product will meet their needs with quality and affordability.

Congratulations of your purchase of a Cannon Safe!

Imagine coming home to find your home—your sanctuary from the outside world—violated by a burglar, consumed by fire, or destroyed by natural disaster. There are few things that have such a traumatic impact on one's peace of mind. Which is why we at Cannon dwell on the very possibility with every safe we design, build, and ultimately, stand behind. We want to make sure that should the unthinkable ever happen to you, that your most precious valuables will always be as you left them—safe and secure.

And while we build our safes with worst-case scenarios in mind, they are really designed to be part of your everyday life. Each offers supreme protection from fire and theft and affords easy access to your valuables day-in and day-out.

Cannon is committed to making sure every household has a way of protecting its valuables while enjoying more peace of mind. A Safe in Every Home™.

Aaron Baker, President/CEO, Cannon Safe

Getting Started



Step 1. Open your safe using the preset code 1-2-3-4-5-6; turn the hub counter-clockwise.

Step 2. Inside your safe you will find:



a. One (1) white box containing three to five (3-5) spokes *(depending on the model safe; note some safes come with a drop handle), sixteen (8)* shelf clips, and four (4) black floor plugs for the pre-drilled holes.



b. One (1) life time warranty certificate

c. One (1) power supply plug *(Optional)*

Step 3. Install the spokes onto the hub found on the door of the safe.

Step 4. Fill out Pg2 as you will need this information when registering your safe.

Step 5. Choose location to set up safe. (Keep in mind that if you have the Power Supply option you want to be close to an outlet and have the back of the safe 1-2 inches away from the wall as the power supply plug sticks out.)

Cannon Tip: Placement of the Safe
Before placing your safe, verify the load bearing weight of the floor or stairs the safe will be moved over (tile, wood, and other types of floors could be damaged by the weight of the safe). To help determine if the safe will make it through doorways, stairs, or corners use the empty safe box to see if it will fit all the way to the final location.
When choosing a location consider the following:

- To protect the exterior finish consider installing the safe inside your home where there's climate control.
- Where the safe is placed will have a big impact on how it will perform during a fire. Consider lower levels (1st floor or basement) where temperatures tend to be cooler and try to stay away from potential hot spots (areas where flammable materials are stored).

Interior Set-Up

Interior is subject to change and may differ depending on size and model. Overloading shelves (50 + lbs.) can cause them to sag or break. Maximum weights vary by model.

⚠ Not applicable to Home Guard and Home Series safes.



- GunRack (1)
- Top Shelf (1-2; Excluded in special models)
- Center Divider (1; Excluded in special models)
- Side Shelves (2; Excluded in special models)
- Cover Plate (1-2; Excluded in special models)

Shelf clips can be adjusted as needed. For an all-rifle interior, remove the side shelves and cover plates.

Removing Safe from pallet/Bolting Down Safe

⚠ Cannon Safe Inc. recommends contacting professionals to install your safe. By choosing to install the safe on your own you agree to take any responsibility for damages (physical or to your property) caused by negligence.

Tools Needed:

1 Socket head (15MM)

1 Ratchet



Step 1. Open safe (preset combination is 1-2-3-4-5-6)

Step 2. Take out any removable interior parts.

Step 3. Remove the 4 lag screws using a 15mm socket and ratchet and close and lock safe door.

Step 4. There are various methods to remove the safe from the actual pallet. Use the one that is safest in your situation. Use caution as the safe is top heavy; this will take two or more people, it is recommended that you hire a piano mover or safe dealer to help in this process.

Step 5. There are many dangers that come with bolting a safe down on your own, please make sure that you are fully trained or hire a professional to do this (local safe dealers and locksmiths usually offer this service).

Identify my Lock

Use the information below to ID the lock on your safe. If you do not find your keypad below go to support.cannonsafe.com for further assistance or call us at 1(800) 242-1055.



NL

See Pg. 7



Lexam

See Pg. 8



EMP*

See Pg. 9

**EMP Lock is not available to retrofit on other safes; not sold separately*

NL Lock

Programing the lock



Step 1. Open the safe door (factory code is 1-2-3-4-5-6). Leave safe door open and put the safe in the locked position so that the bolts are visible.

Step 2. Press and hold '0' until double beep. The LED remains on during the following actions.

Step 3. Enter existing six (6) digit code- You will hear a double beep.

Step 4. Enter new six (6) digit code - You will hear a double beep

Step 5. Re-enter new six (6) digit code - You will hear a double beep

Step 6. Test the combination with the safe door open to ensure proper programing.

If lock gives a long beep, the old code is still valid, re-start from step 1.

Changing the battery on an NL keypad

Low Battery Warning: The lock will repeatedly beep during unlocking.

The lock manufacturer requires the use of either Duracel or Energizer 9V alkaline battery with expiration date 5 years out.

Step 1. Unlock safe and leave door open throughout the next steps.

Step 2. Locate the battery tray on the bottom of the keypad.

Step 3. Slide the door open and pull out battery plug-in.

Step 4. Connect the battery and slide the battery into the tray.

Step 5. Close the latch and test combination before shutting door.



Using the Lock

Lock out Mode: After 4 invalid codes are entered safe will go into lock out for 5 minutes, from there, if another 2 invalid codes are entered, the safe will again go into lock out mode.

Important: The factory preset code is 1-2-3-4-5-6 and should be changed before using the safe. It is the owners' responsibility to maintain the code.

Step 1. Enter the six (6) digit code slowly; you will hear two beeps if the code is accepted.

If there is one (1) long beep after entering the code, the code is not recognized. Slow down and start over.

Step 2. Turn handle counter-clockwise immediately after to unlock safe.

For Cannon Tips and help go to Support.CannonSafe.com.

Lexam Lock

Programing the lock



Step 1. Open the safe door (factory code is 1-2-3-4-5-6). Leave safe door open and put the safe in the locked position so that the bolts are visible.

Step 2. Press and hold '0' until double beep. The LED remains on during the following actions.

Step 3. Enter existing six (6) digit code- You will hear a double beep.

Step 4. Enter new six (6) digit code - You will hear a double beep

Step 5. Re-enter new six (6) digit code - You will hear a double beep

Step 6. Test the combination with the safe door open to ensure proper programing.

⚠ If lock gives a long beep, the old code is still valid, re-start from step 1.

Changing the battery on a Lexam keypad

Low Battery Warning: The lock will repeatedly beep during unlocking.

⚠ The lock manufacturer requires the use of either Duracel or Energizer 9V alkaline battery with expiration date 5 years out.

Step 1. Unlock safe and leave door open throughout the next steps.

Step 2. Twist the keypad ring clockwise and pull off

Step 3. Pull out the battery plug-in

Step 4. Connect the battery and slide the battery into the tray.

Step 5. Put the ring back onto the keypad and twist counter clockwise

Step 6. Test combination before shutting door

Using the Lock

Lock out Mode: After 4 invalid codes are entered safe will go into lock out for 5 minutes, from there, it another 2 invalid codes are entered, the safe will again go into lock out mode.

Important: The factory preset code is 1-2-3-4-5-6 and should be changed before using the safe. It is the owners' responsibility to maintain the code.

Step 1. Enter the six (6) digit code slowly; you will hear two beeps if the code is accepted.

⚠ If there is one (1) long beep after entering the code, the code is not recognized. Slow down and start over.

Step 2. Turn handle counter-clockwise immediately after to unlock safe.

For Cannon Tips and help go to Support.CannonSafe.com.

EMP Lock

The EMP lock is not available for retrofit on other safe models.
Lock is not sold separately.

Programing Electronic Code





Step 1. Open the safe door (factory code is 1-2-3-4-5-6). Leave safe door open and put the safe in the locked position so that the bolts are visible. (Locking Bolt Detent feature on Commander Safes: the detent release is on the bottom of the door and must be pushed up to put door into the locked position)

Step 2. Press and hold '0' until double beep. The LED remains on during the following actions.

Step 3. Enter existing six (6) digit code- You will hear a double beep.

Step 4. Enter new six (6) digit code - You will hear a double beep

Step 5. Re-enter new six (6) digit code - You will hear a double beep

Step 6. Test the combination with the safe door open to ensure proper programing.

⚠ If lock gives a long beep, the old code is still valid, re-start from step 1.

Programing Mechanical Combination

The mechanical lock comes with a factory preset code noted on a card inside your safe. (If you cannot find the card contact the dealer you purchased the safe from to retrieve the combination; *We do not release this combination to the general consumer for security purposes*). If you want to change your combination we recommend you contact a locksmith.

Changing the battery on an EMP Keypad

Low Battery Warning: The lock will repeatedly beep during unlocking.

⚠ The lock manufacturer requires the use of either Duracel or Energizer 9V alkaline battery with expiration date 5 years out.



Step 1. Unlock the safe and leave the door open throughout the next steps.

Step 2. Locate the battery tray on the bottom of the keypad

Step 3. Slide the door open and pull out battery plug-in

Step 4. Connect the battery and slide the battery into the tray

Step 5. Close the latch and test combination before shutting door

Using the Electronic Lock

Lock out Mode: After 4 invalid codes are entered safe will go into lock out for 5 minutes, from there, it another 2 invalid codes are entered, the safe will again go into lock out mode.

Important: The factory preset code is 1-2-3-4-5-6 and should be changed before using the safe. It is the owners' responsibility to maintain the code.

Step 1. Enter the six (6) digit code slowly; you will hear two beeps if the code is accepted.

⚠ If there is one (1) long beep after entering the code, the code is not recognized. Slow down and start over.

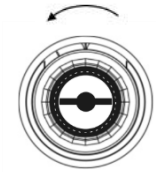
Step 2. Turn the mechanical dial clockwise until the dial comes to a complete stop. Note that the lock is ultimately a mechanical lock and requires the turning of the dial to lift and drop the tongue of the lock.

Step 3. Turn handle counter-clockwise immediately after to unlock safe.

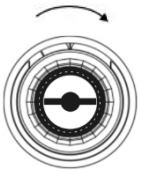
Step 4. If there is one (1) long beep after entering the code, the code is not recognized. Slow down and start over.

Using the Mechanical Lock

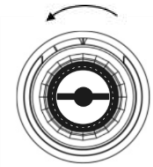
Important: Turn dial slowly and evenly. Do not turn back to regain alignment if you rotate past number. If an error is made, clear and re-dial entire combination. Do not count turns. Count how many times each number is aligned with the opening index (at the 12 o'clock position). Always view dial and ring straight on, not at an angle. It is the owners' responsibility to maintain the code.



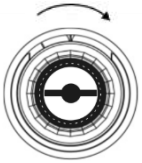
Step 1: Turn dial left 4 times landing on the first number on the fourth time.



Step 2: Turn dial right 3 times landing on the second number on the third time.



Step 3: Turn dial left 2 times landing on the third number on the second time.



Step 4: Turn dial right until it catches. (If done correctly, it will not take more than one full turn.

For Cannon Tips and help go to Support.CannonSafe.com.

Power Box (Select Models)



Your safe serves as a central hub for data back-up. For power, plug in the power cord.



- **2 110V AC Outlets**
- **1 RJ 45 Ethernet Port**
- **1 USB port with data and charge capability**
- **1 USB Port with charge capability**

Electronic locks are only powered by the 9V battery outside the safe.

Door Adjustment (Select Models)



If your safe door has excessive in and out play that exceeds 1/8 inch, the door can be adjusted by using a Phillips screwdriver.

Step 1. With the door open, locate the U-Shaped cutout on the rear of the left door jam that's in alignment with the second locking bolt from the top.

Step 2. Using a Philips screwdriver insert the end into the hole in the middle of the U-Shaped cutout.

Step 3. Gently pull away from the safe in small increments to tighten.

Use caution when adjusting. Over adjustment can cause a lock out.

Safe Accessories Available for Purchase at CannonSafe.com

Security Safe Light

- Push-Button Operation
- Red LED Light Source
- Two-Minute Lighting Cycle
- Simple Magnetic Attachment
- 3v Lithium Battery (Included)



Electric Dehumidifier

- 12" in length
- Dries approx.. 100 cubic feet
- Eliminates Dampness, Mildew, Condensation and Humidity
- UL-listed
- Screw on for convenience



Silica Gel Dehumidifier

- Dries approx.. 57 cubic feet
- Non-toxic, safe to use with sensitive material
- Blue-to-Pink Indicator Cap
- Reactivates Easily in Oven





This Cannon Safe carries a lifetime warranty in Residential Use. It is warranted against defects in workmanship and materials, also against damage by attempted break-in or actual break-in, natural flood and fire. Commercial or Industrial applications carry a 1 year warranty against defects in workmanship and materials.

In order to obtain service under this Warranty, Purchaser must provide Cannon Safe Inc. with following items 1) proof of purchase 2) police or fire department report 3) Photographs of damaged safe 4) written testimonial. Cannon Safe Inc. may, at its discretion, repair or replace any defective or damaged part or replace the defective or damaged safe. Whenever possible the safe will be repaired locally. If Cannon Safe Inc. is replacing a safe, we will require the old safe to be returned to the factory. This being the case Cannon Safe Inc. will at its expense have the safe opened and will pay for the freight to the factory and returned. The purchaser must have the safe packaged and palletized and available for a curb side pickup at their expense. The Warranty does not cover labor costs for removal or installation of the safe and contents. Personal property in the safe is not covered.

The obligation Cannon Safe Inc. has under this Warranty is contingent upon proper installation and use of the safe, and shall not apply to parts or safes which have been misused, neglected, or put in unusual or extreme environments. Modifying or tampering with the safe, which might affect the product's use, voids the Warranty.

Without limit, this Warranty specifically excludes any liability for defects or damage caused by, or aggravated by, the use of unauthorized parts. Upon delivery, Purchaser must promptly notify Cannon Safe Inc. of any defect. Purchaser's remedies are limited solely to repair or replacing parts and are at the discretion of Cannon Safe Inc.

Electronic and mechanical locks carry a one year warranty for labor; a lifetime warranty for parts. If at any point Cannon Safe Inc. changes components, the current component being used will be sent as replacement. The warranty does not cover lost or forgotten combinations, improper opening procedure, weak or dead batteries. Paint is warranted for one year based on proper care and environment. This Warranty only applies to safes located in the continental United States, for residential use, and purchased at an authorized Cannon Safe Dealer.
Commercial or businesses use carries only a 1 year warranty.

This Warranty is given in place of all other warranties and assurances, whether expressed or implied, including but not limited to matters of quality, fitness for purpose, or merchantability and Cannon Safe Inc. accepts no liability, under any circumstances whatsoever, for any incidental or consequential damage or loss suffered by anyone as a result of using or being unable to use the safe



Inquiries or questions regarding your Cannon Safe should be directed to:

Cannon Safe Inc.

Support.CannonSafe.com

Technical Support (800)242-1055