

Warranty

Camp Chef No-Hassle Warranty

Here at Camp Chef we stand by our products and take pride in our customer service. Because of this, your new Camp Chef product comes with a No-Hassle Warranty. What does that mean? It means that if we did something wrong, we will make it right. We guarantee our products to be free from defect in all materials and workmanship (excluding paint and finish). We will replace defective parts so you can get back to enjoying your product as soon as possible.

Required Maintenance:

Clean your product after each use to maintain its finish and prolong its lifespan. Wipe away all grease and ashes. Keep metal products free of moisture, salts, acids and harsh fluctuations in temperature. Unfortunately, product paint and other finishes are not covered by this warranty. The exterior finish of the product will wear down over time.

Coverage Details:

Warranty does not cover normal wear of parts or damage caused by misuse, abuse, overheating and alteration. No alterations are covered in this warranty. Camp Chef is not responsible for any loss due to neglectful operation. Furthermore, this warranty does not cover items purchased from a 3rd party company, unauthorized dealers, or damages caused by natural disasters such as earthquakes, hurricanes, tornadoes, floods, lightning, fires, etc.

Upon the expiration of this warranty, all such liability will terminate. No other warranties are expressed or implied. Please keep all original sales receipts from the authorized dealer. Proof of purchase is required to obtain warranty services. Any parts or products returned without written authorization will be discarded without notice. To obtain warranty services submit a warranty request below or call (800) 650-2433. Our Product Specialists are happy to help.

Warranty applies to the contiguous U.S. states only.

Warranty Coverage Periods

Pellet Grills (excluding PG24SE)	Purchased After January 1, 2017: 3 year from purchase date Purchased Before January 1, 2017: 1 year from purchase date
PG24SE	1 year from purchase date
Stoves	1 year from purchase date
Fire Pits	1 year from purchase date
Water Heaters	1 year from purchase date
Movie Screens	1 year from purchase date
All other items & accessories	90 days from purchase date