Nordic Plow's Perfect Shovel One Year Limited Warranty

For twelve months from the date of purchase, Nordic Auto Plow LLC (Nordic Plow) warrants its products to be free of defects in workmanship and material.

Our shovel is used by homeowners, professional ground crews and landscapers in the most demanding of applications and environments. Under these conditions and over time, the Perfect Shovel may experience normal wear and tear which is <u>not</u> considered a "defect" and is not covered by this warranty. Breakage due to excessive force or weight of certain materials, such as gravel or ice, is not considered a "defect" and is also not covered by this warranty. Damaged parts can be replaced and are sold separately.

How you can get service:

To obtain the benefit of this warranty, deliver via prepaid transportation the complete product to Nordic Plow, 771 W. North Avenue, West Chicago, IL 60185. The warranted product will be repaired or replaced, at Nordic Plow's option, and returned at no charge. Call customer service at 888-662-PLOW(7569) for assistance.

What is not covered:

Nordic Plow's obligations under this warranty are limited to the following guidelines:

- This warranty does not cover units that have been altered / modified or damaged due to: normal wear, improper maintenance, and/or improper use.
- This warranty does not cover surface scratches to the plow, which is considered normal wear.
- This warranty is not transferable or assignable to subsequent purchasers.
- This warranty does not cover liability for damage to property, or injury to, or death of any person arising out of the operation, maintenance or use of the covered product.

Once a shovel is used, it cannot be resold and returns will not be accepted. A restocking fee equal to 20% of the purchase price, plus applicable freight charges, will be assessed for any products returned unopened and unused.

EXCEPT AS STATE ABOVE, NORDIC AUTO PLOW LLC MAKES NO OTHER EXPRESS OR IMPLIED WARRANTIES. THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED IN DURATION FOR TWELVE MONTHS FROM THE DATE OF PURCHASE. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LAST, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

ANY LIABILITY FOR INDIRECT OR CONSEQUENTIAL DAMAGE ARISING FROM THE FAILURE OF NORDIC AUTO PLOW LLC TO COMPLY WITH THIS WARRANTY OR ANY IMPLIED WARRANTY IS EXCLUDED. CUSTOMER ACKNOWLEDGES THAT THE PURCHASE PRICE CHARGED IS BASED UPON THE LIMITIATIONS CONTAINED IN THE WARRANY SET OUT ABOVE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.