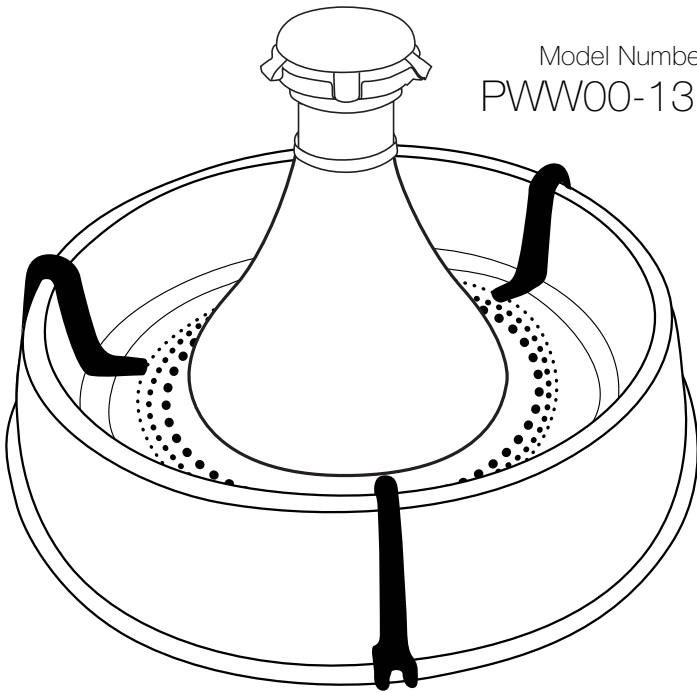




Stainless Multi-Pet Fountain

Operating Guide

Model Number
PWW00-13705



protect. teach. love.®

PLEASE READ THIS ENTIRE GUIDE BEFORE BEGINNING.

IMPORTANT SAFETY INFORMATION

Explanation of Attention Words and Symbols used in this guide

⚠️ WARNING

WARNING indicates a hazardous situation which, if not avoided, could result in death or serious injury.

CAUTION

CAUTION, used without the safety alert symbol, indicates a hazardous situation which, if not avoided, could result in harm to your pet.

NOTICE

NOTICE is used to address safe use practices not related to personal injury.

⚠️ WARNING

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock and/or injury to persons, including the following:

- To reduce the risk of injury, close supervision is necessary when an appliance is used by or near children.
- To protect against electric shock, do not place electrical power cord or plug in water or other liquids.
- Do not use outdoors. Do not run dry. For indoor household use only.
- Do not pull on the electrical power cord to remove the plug from the electrical outlet.
- To unplug, grasp the plug, not the electrical power cord.
- Do not operate any appliance if it has a damaged electrical power cord or plug, or if it is malfunctioning or has been damaged. Call Customer Care Center immediately for further instructions.
- For a portable appliance - To reduce the risk of electric shock, do not place or store an appliance where it can fall or be pulled into a bath tub or sink.
- Always unplug any appliance when not in use, before putting on or taking off parts and before cleaning.
- Do not use an appliance for anything other than its intended use.
- If the plug of this device gets wet, turn off the electricity to that electrical outlet. Do not attempt to unplug.
- Examine this appliance after installation. Do not plug into electrical outlet if there is water on the electrical power cord or plug.
- Always unplug any appliance when not in use, before putting on or taking off parts, and before cleaning. Never pull on the electrical power cord to remove the plug from the wall outlet.

CAUTION

- Do not allow pets to chew on or swallow any parts. If you are concerned about the power cord, purchase a cord conduit (a hard plastic protector) at any hardware store.
- The plastic fountain parts are BPA-FREE. However, some animals have been known to be sensitive to plastic food and water containers. If your animal shows signs of an allergic reaction to the plastic, please discontinue use until you have consulted with your veterinarian.

NOTICE

- The fountain is intended to run continuously (always plugged into an electrical outlet), as long as the water level is maintained and the fountain is cleaned regularly. Be sure to check the fountain regularly to help prevent damage to the pump, as the water may get consumed or evaporate causing the pump to run dry.
- Do not attempt repairs on the pump.
- To avoid the possibility of the plug or electrical outlet getting wet, the electrical outlet should always be above the level of the fountain.
- If an extension cord is necessary, an extension cord with a proper rating should be used.
- The electrical use of this appliance is 2.5 watts.
- The use of attachments not recommended or sold by the manufacturer may cause an unsafe condition. Do not modify the appliance.
- Do not install or store appliance where it will be exposed to weather or temperatures below 40° F.
- Read and observe all important notices listed on the appliance and in the packaging.
- Never wash the filter with soapy water as the soap residue will seep into the filter and cannot be removed. Only rinse the filter with water.

SAVE THESE INSTRUCTIONS

Thank you for choosing the PetSafe® Brand. You and your pet deserve a companionship that includes memorable moments and a shared understanding together. Our products and training tools enhance the relationship between pets and their owners. If you have any questions about our products or training your pet, please visit our website at www.petsafe.net or contact our Customer Care Center at **1-800-732-2677**.

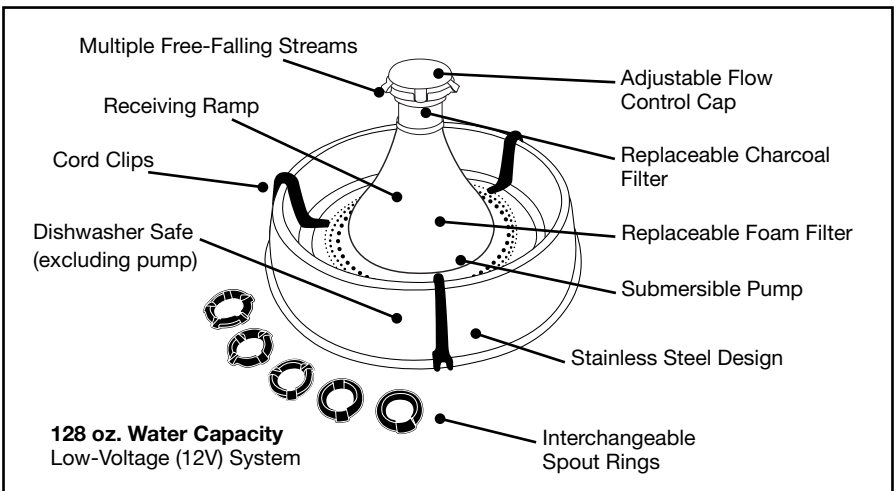
PRODUCT WARRANTY

To get the most protection out of your warranty, please register your product within 30 days at www.petsafe.net. By registering and keeping your receipt, you will enjoy the product's full warranty and should you ever need to call the Customer Care Center, we will be able to help you faster. Most importantly, PetSafe® Brand will never give or sell your valuable information to anyone. Complete warranty information is available online at www.petsafe.net

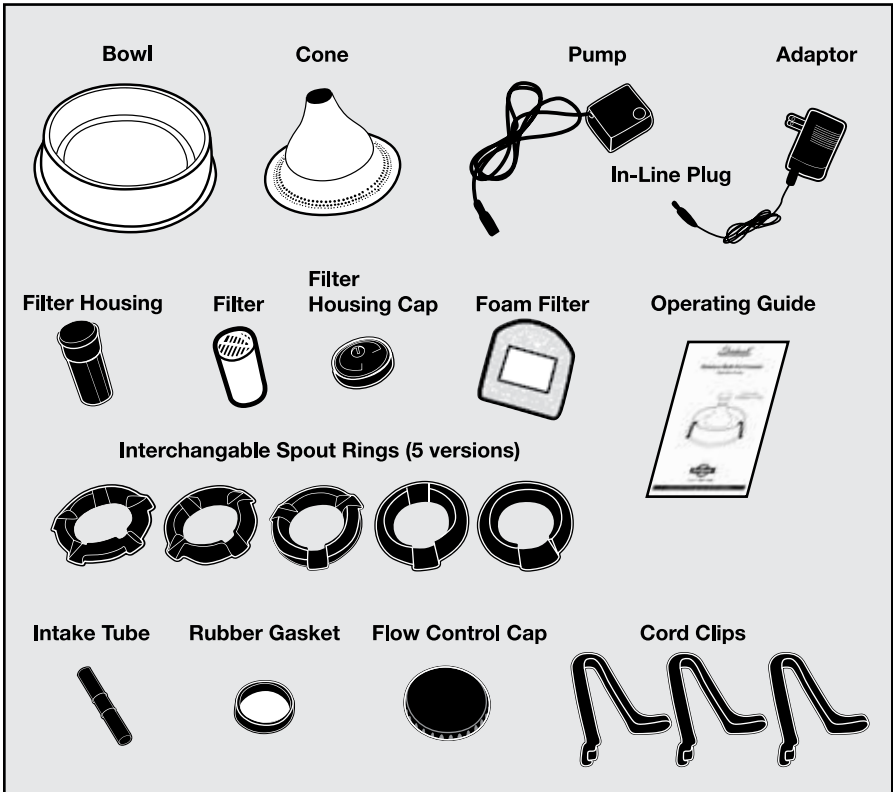
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Features



Components



Key Definitions

Bowl: The stainless steel bowl is the foundation of the fountain. The circular bowl piece can be carried by simply gripping underneath the sidewalls of the bowl.

Cone: The stainless steel cone serves as the housing for the fountain components and encloses the pump from curious pets. The cone acts to reduce the splash and sound of the falling water.

Filter Housing: The filter housing slides into the opening at the top of the cone and its main purpose is to hold the filter in place.

Charcoal Filter: The cylindrical charcoal filter features a pull-tab at the top and should be placed in the filter housing with the tab facing upwards for easy placement and removal.

Filter Housing Cap: The filter housing cap is a screw on cap that attaches to the filter housing to keep the charcoal filter in place. It serves as the base piece to attach the interchangeable spout rings & flow control cap.

Foam Filter: The foam filter collects hair, debris and pet food before they reach the pump. It is important to use the foam filter as it helps maintain proper pump function.

Spout Rings: The five interchangeable spout rings can be easily changed based upon your pet's preference and can provide up to 5 streams of water for multiple pet households.

Flow Control Cap: The flow control cap is attached to the top of the fountain and easily adjusts the flow of water by turning the flow control cap to the left or right. Turn to the right, to increase the flow of water. Turn to the left, to decrease the flow.

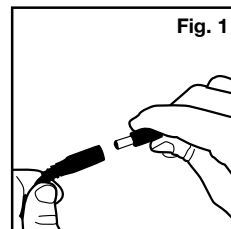
Pump: A small low voltage submersible aquarium pump that can be dismantled for cleaning. Important: **THE PUMP IS NOT DISHWASHER SAFE!** Remove pump from fountain prior to cleaning. (See "Pump Maintenance"). The pump cord features a detachable in-line plug for easy removal.

Cord Clips: The three plastic cord clips serve to cover the electrical power cord as it feeds over the rim of the bowl and these cord clips are required to hold the cone piece in place.

OPERATING GUIDE

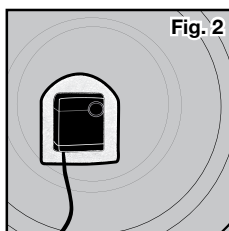
⚠ WARNING

- Do not use outdoors. Do not run dry. For indoor household use only.
- Do not pull on the electrical power cord to remove the plug from the electrical outlet.
- To unplug, grasp the plug, not the electrical power cord.

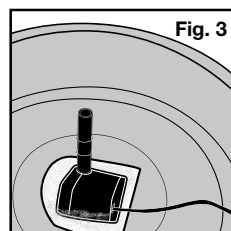


1. As with any electrical device, check the electrical power cord for any tears or damage before use.

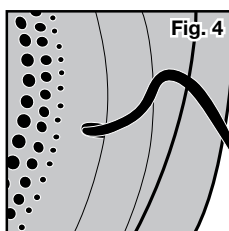
2. Make sure the in-line plug is connected (Fig. 1).



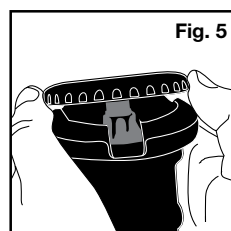
3. Place the foam filter around the pump. The rounded side of the foam filter should be directly in front of the faceplate on the pump. Make sure the electrical power cord runs over the top of the foam filter, not underneath it, as this will keep the foam filter in place.



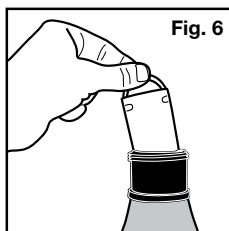
4. With the foam filter securely around the pump, place the pump inside the indentation in the bowl. Position the pump so that the circular opening on the top, is in the upper right hand corner or true center of the bowl (Fig. 2). Press down on the pump to engage the suction cups. Place the intake tube into the circular opening on the top of the pump (Fig. 3).



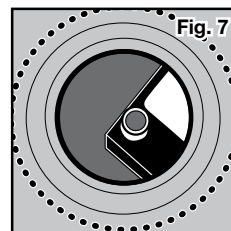
5. Align the cone so that the power cord runs through the power cord notch (Fig. 4) without moving the pump from its original position. Once the power cord is aligned, gently place the cone piece into resting position.



6. Take the partially assembled filter housing and remove the flow control cap by gently lifting straight up - **DO NOT TWIST TO REMOVE** (Fig. 5). Gently lift up and remove the spout ring to access the filter housing cap.

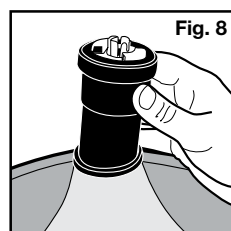


7. Rinse the charcoal filter thoroughly under cool water before placing into the housing. This will remove any loose charcoal dust, which is harmless to your pet. A small amount of charcoal dust may be gradually released for the life of the filter. This is normal and not harmful to your pet. The charcoal filter should be replaced every two weeks for best performance. Filters may need to be changed more frequently depending on the number of pets using the pet fountain.



8. Unscrew filter housing cap and insert the filter into the filter housing with the pull-tab facing up (Fig. 6). The filter will slide easily into place. Next, screw on the filter housing cap.

9. Look into the cone opening and make sure the intake tube is sticking straight up from the pump (Fig. 7). Carefully, insert the filter housing into the cone opening and push straight down (Fig. 8). By pushing the filter housing all the way down to the rubber gasket, the housing should easily attach to the intake tube.



1. Select one of the five interchangeable spout rings based upon your personal preference or your pet's. Place the chosen spout ring on top of filter housing cap and gently press down to secure in place (**Fig. 9**).
2. On the filter housing cap, align the flow control cap with the raised notches (**Fig. 10**). Press down gently and the flow control cap will snap into place. With the flow control cap, you will be able to easily adjust the intensity of the water flow. Turn the flow control cap to the right to increase the flow of water and turn to the left to decrease.

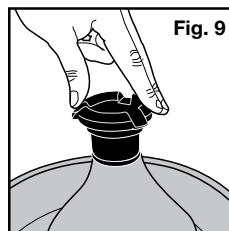


Fig. 9

Note: *If you notice a decrease in the flow of the water that is not corrected by increasing the flow control to max flow, this may be an indication of a clogged and dirty filter and/ or the need to rinse and clean the filter housing. Consult the "Fountain Disassembly and Cleaning" section of this manual for details on cleaning and maintaining your fountain.*

3. Take one of the plastic cord clips and align with the electrical power cord hanging over the rim of the bowl. With the two-prong end on the outside of the bowl (**Fig. 11**), slide the cord clip all the way down until it clips onto the bottom of the bowl (**Fig. 12**).
4. Take the other two plastic cord clips and attach them to the bowl so that the three clips together form the three points of a triangle (**Fig. 13**). This will lock the cone in place.
5. Place fountain in desired location. To properly pick up the fountain, use both hands and grip underneath the sidewalls of the bowl and lift.
6. Fill the fountain bowl with water. Make sure the water level is at least to the minimum MIN (minimum) fill line so the pump does not run dry. This will prime the pump for use. Do not fill the fountain past the MAX (maximum) fill line.

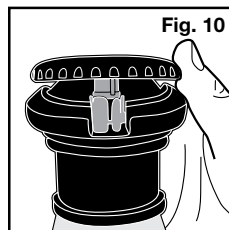


Fig. 10

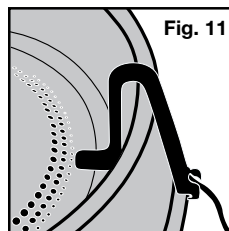


Fig. 11

Note: *Never pick up a full fountain by the center cone piece! To take care of your floors, we suggest to always use a protective mat or other durable, water resistant surface. This will help protect your floor from any water that may splash out from your pet's use of the fountain.*

7. Before plugging the fountain into electricity, make sure the power cord and your hands are completely dry. Plug the fountain in to a standard wall outlet.
8. Add water as needed. Never let the water level fall lower than the MIN (minimum) fill line (approximately 25 mm above the bottom of the bowl) or the pump may fail. Replacement pumps are sold separately by contacting the Customer Care Center at 1-800-732-2677 or visit www.petsafe.net.

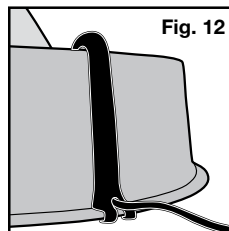


Fig. 12

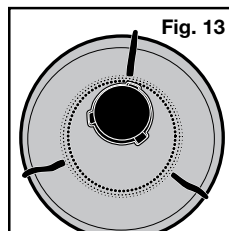


Fig. 13

Fountain Disassembly & Cleaning

NOTICE

- Fountain must be cleaned to continue working normally.
- Never wash the filter with soapy water as the soap residue will seep into the filter and cannot be removed. Only rinse the filter with water.

CHARCOAL FILTER: Replace the charcoal filter every two to four weeks.

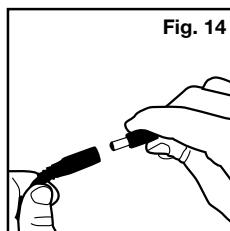
- Replace filters more frequently when using the fountain for multiple pets or pets that produce a lot of saliva.
- Always rinse the charcoal filter prior to use.
- A small amount of charcoal dust may be released for the life of the filter, this is normal and is not harmful to your pet.
- **Filter subscriptions now available! Get fountain filters automatically and conveniently delivered right to your door when you need them. Free shipping and 5% discount included. Visit <http://store.petsafe.net/accessories/pet-care/fountains/l/filters> call our Customer Care Center at 1-866-738-4379.**

FOAM FILTER: Replace the foam filter every one to two months.

- If you do not intend to replace the filter at the time of cleaning, rinse the foam filter thoroughly with fresh water.

PET FOUNTAIN: Clean the fountain once a week.

1. Unplug fountain from electrical source and disconnect the in-line plug (Fig. 14).
2. Remove the flow control cap and spout ring.
3. Next, remove the three cord clips by gently pulling the two-prong clip up and away from the bottom of the bowl. Set the cord clips aside.
4. While holding the cone steady, wrap your thumb and two fingers around the top of the filter housing and lift up to remove. If the filter housing is too tight and not moving easily, try twisting the housing back and forth in a circular motion until it loosens up enough to remove. Lift the piece up and set aside. Most likely, the intake tube will still be attached to the bottom of the filter housing.
5. Lift up the stainless steel cone and set aside for cleaning.
6. Reach in the bowl and lift up the pump, remove and set aside for cleaning.
7. Remove the foam filter from the pump. Clean away any hair, debris or pet food that may have accumulated on the faceplate of the pump (See "Pump Maintenance" for detailed cleaning instructions for the pump).
8. While holding underneath the sidewalls of the bowl, empty the water out of the fountain.
9. Clean the fountain parts with warm water and soap. You can also put the fountain in the dishwasher.

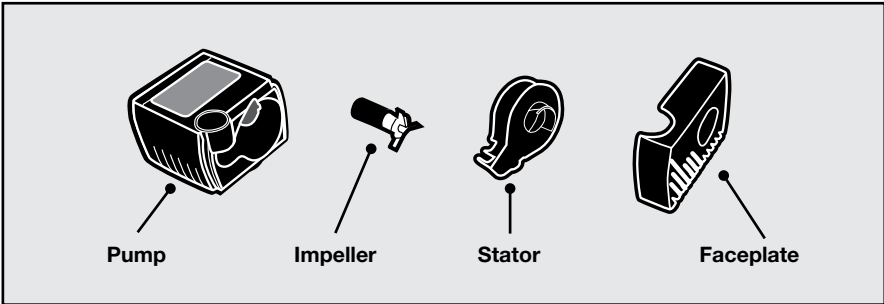


Note: *Do not use any abrasive cleaning solutions, sponges, or pads that could potentially scratch the stainless steel parts. Remove the pump before placing the fountain in the dishwasher. DO NOT PLACE PUMP IN DISHWASHER!*

9. If you have trouble reaching certain spots or hard-to-reach corners, try using a cotton swab or purchase the Drinkwell® Cleaning Kit, a 3-Piece Brush kit. To purchase a cleaning kit, visit our website at www.petsafe.net or to call the Customer Care Center at 1-800-732-2677.

Pump Maintenance

Note: *Cleaning the pump is essential to the longevity of the fountain, as well as the cleanliness of the water. Clean the pump every two weeks. Warranty may be voided if the pump's motor is not cleaned regularly.*



1. Remove pump from the fountain as explained in the "Fountain Disassembly and Cleaning" section.
2. Remove the faceplate by using your thumb and forefinger to gently squeeze on both sides of the faceplate and pull off. It may be necessary to insert a fingernail into the seam of the faceplate to pry it off (**Fig. 15**).
3. Next, remove the stator by placing your fingernail underneath the small lip located on the narrow side of teardrop-shaped stator (**Fig. 16**) and pull out to remove.
4. Once the stator is removed, remove the impeller (white, 3-bladed propeller). The impeller is held in place by a magnet, simply use a fingernail to get underneath a blade and lift out (**Fig. 17**).
5. Once the pump is completely disassembled, you can clean the parts with warm water and soap. Use a cotton swab or the "motor brush" from the Drinkwell® Cleaning Kit to clean inside the pump's motor cavity and remove any build-up (**Fig. 18**). For added disinfecting and hard water removal, clean the pump's motor with a diluted white vinegar solution (20% white vinegar and 80% water).
6. Once the parts are clean you can reassemble the pump for use.
 - a) Replace the impeller.
 - b) Replace the stator.
 - c) Replace the faceplate.

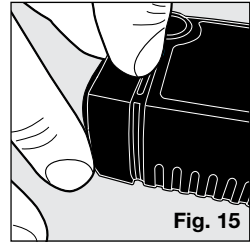


Fig. 15

**Stator
Pull-Tab**

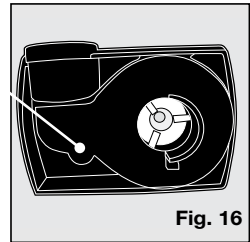


Fig. 16

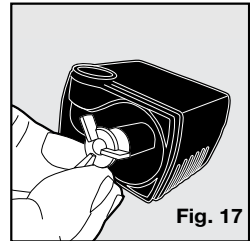


Fig. 17

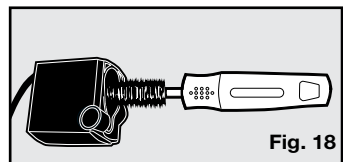
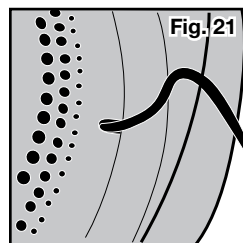
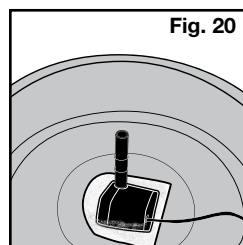
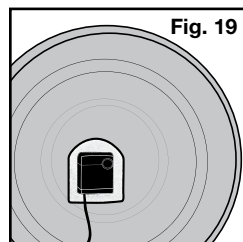


Fig. 18

Fountain Reassembly

1. Place the foam filter around the pump. The rounded side of the foam filter should be directly in front of the faceplate on the pump. Make sure the electrical power cord runs over the top of the foam filter, not underneath it, as this will keep the foam filter in place.
2. Replace the pump into its original location (**Fig. 19**). Be sure that the circular opening on the top of the pump is positioned in the bowl's true center or the intake tube will not properly align with the housing. Gently push down to engage the suction cups.
3. Replace the intake tube into the circular opening on the top of the pump (**Fig. 20**).
4. Align the cone so that the power cord runs through the cord notch while keeping the pump in its original position. Once the power cord is aligned (**Fig. 21**), gently place the cone piece into resting position.



5. After cleaning your fountain, it is a good idea to replace your filter with a new one. Rinse charcoal filter prior to use. After replacing the charcoal filter, screw on the filter housing cap.
6. Look into the cone opening and make sure the intake tube is sticking straight up from the pump. Carefully, insert the filter housing into the cone opening and push straight down. By pushing the filter housing all the way down to the rubber gasket, the housing should easily attach to the intake tube.
7. Choose your preferred spout ring (1 spout up to 5 spouts) and place on top of the filter housing cap, press it gently into place. Be sure it is pushed down evenly all the way around.
8. Replace the flow control cap by aligning the flow control cap with the notches on the filter housing cap. Gently push down to secure in place.
9. Attach the three cord clips around the base of the fountain to hide the electrical power cord and secure the cone piece into place.
10. Place fountain in desired location. To properly pick up the fountain, use both hands and grip underneath the sidewalls of the bowl and lift.

Note: *Never pick up a full fountain by the center cone piece! To take care of your floors, we suggest to always use a protective mat or other durable, water resistant surface. This will help protect your floor from any water that may splash out from your pet's use of the fountain.*

11. Fill the fountain bowl with water. Make sure the water level is at least to the minimum MIN (minimum) fill line so the pump does not run dry. This will prime the pump for use. Do not fill the fountain past the MAX (maximum) fill line.
12. Before plugging the fountain into electricity, make sure the power cord and your hands are completely dry. Plug the fountain in to a standard wall outlet.

The Fountain and Your Environment

If you live in a humid environment and have problems with mold or algae, soak all fountain parts in a diluted vinegar solution (20% White Vinegar and 80% Water) for 10 minutes after regular cleaning. Also, pour the diluted vinegar solution into the pump's motor cavity.

If you have hard water, small white mineral deposits may form on or inside the pump. This can eventually prevent the impeller from turning properly. To avoid replacement or damage to the pump, please take the following precautions:

- Clean the pump more frequently.
- Clean the pump with a diluted vinegar solution weekly.
- Use bottled water instead of tap water.

General Tips

- When being introduced to the fountain, your pet may be cautious of this new and unusual object. After beginning operation of your fountain, simply allow your pet to adjust at his or her own pace. Some pets may take several days or longer to begin use, while others will start right away.
- Your pet may prefer that the fountain be placed away from their normal feeding area. Try placing it in another location, such as a different area of the kitchen or in a bathroom or utility room.
- Add ice cubes to the bowl for refreshing, ice-cold running water.

Troubleshooting

The answers to these questions should help you solve most problems you may have with the pet fountain. If they do not, please contact our Customer Care Center at **1-800-732-2677**.

TROUBLESHOOTING	
PROBLEM	SOLUTION
Pump is not working or low flow	<ul style="list-style-type: none">•The pump needs to be taken apart and cleaned every two weeks. A video detailing how to properly clean the pump is available on our website www.petsafe.net•When replacing filters, rinse with cold water and tap a couple of times to redistribute granulated carbon.
Rubber gasket is missing from packaging	<ul style="list-style-type: none">•The gasket comes already installed on the filter housing
Fountain is loud, gurgling	<ul style="list-style-type: none">•Check water level. If fountain gets too low the pump will have to work harder causing it to be louder than normal.•Take apart and clean pump.
Fountain seems dirty even after cleaning	<ul style="list-style-type: none">• If you have hard water, small white mineral deposits may form on or inside the pump. Clean with white vinegar and allow to soak in diluted vinegar for approximately 20 minutes.
There's black dirt in the bowl.	<ul style="list-style-type: none">• This black stuff is loose charcoal from the filter and is completely harmless for your pet to drink. Rinse the filter in cold water before placing it in the fountain to prevent this.
The fountain feels slimy.	<ul style="list-style-type: none">• The slimy feeling may be caused by your pet's saliva. Change the water and clean your fountain more frequently to prevent this.
The adaptor is warm to the touch.	<ul style="list-style-type: none">• Unplug the fountain and plug it into a surge protector.

Replacement Parts and Accessories

Replacement parts or accessories for your fountain can be purchased by visiting www.petsafe.net or by contacting our Customer Care Center at **1-800-732-2677**.

Filter subscriptions now available! Get fountain filters automatically and conveniently delivered right to your door when you need them. Free shipping and 5% discount included. Visit <http://store.petsafe.net/accessories/pet-care/fountains/l/filters> call our Customer Care Center at 1-866-738-4379.

Part Description	Replacement Part Number
Drinkwell® Charcoal Filters- 3-Pack	PAC00-13712
Drinkwell® 360 & Ceramic Foam Replacement Pre-Filters - 2-Pack	PAC00-13711
Drinkwell® Cleaning Kit	CKPH
Drinkwell® Replacement Pump	PAC00-13206
Drinkwell® 360 Stainless Steel Plumbing Kit	PAC00-13118
Drinkwell® 360 Stainless Steel Multi-Streams Kit	PAC00-13119
Drinkwell® 360 Stainless Steel Flow Adjustment Kit	PAC00-13117
Drinkwell® 360 Stainless Steel Cone Locks	PAC00-13116

Customer Care International

USA & Canada - Tel: 800-732-2677

Monday - Friday 8 AM - 8 PM / Saturday 9 AM - 5 PM

Australia - Tel: 1800 786 608

Monday - Friday 8:30 AM - 5 PM

New Zealand - Tel: 0800 543 054

Monday - Friday 10:30 AM - 7 PM

Terms of Use and Limitation of Liability

1. Terms of Use

This Product is offered to you conditioned upon your acceptance without modification of the terms, conditions and notices contained herein. Usage of this product implies acceptance of all such terms, conditions, and notices.

2. Proper Use

If you are unsure whether this is appropriate for your pet, please consult your veterinarian, contact our Customer Care Center or visit our website at www.petsafe.net. Proper use includes reviewing the entire Operating Guide provided with your product and any specific Caution statements.

3. No Unlawful or Prohibited Use

This Product is designed for use with pets only. Using this product in a way that is not intended could result in violation of Federal, State or local laws.

4. Limitation of Liability

In no event shall Radio Systems® Corporation be liable for any direct, indirect, punitive, incidental, special or consequential damages, or any damages whatsoever arising out of or connected with the use or misuse of this Product. Buyer assumes all risks and liability from the use of this Product.

5. Modification of Terms and Conditions

Radio Systems® Corporation reserves the right to change the terms, conditions and notices under which this Product is offered.

Warranty

One year Non-Transferrable Limited Warranty

This Product has the benefit of a limited manufacturer's warranty. Complete details of the warranty applicable to this Product and its terms can be found at www.petsafe.net and/or are available by contacting your local Customer Care Center.

- Radio Systems PetSafe Europe Ltd, 2nd Floor, Elgee Building, Market Square, Dundalk, Co. Louth, Ireland
- Radio Systems Corporation, 10427 PetSafe Way, Knoxville, TN 37932 USA

Australia/New Zealand – In compliance with the Australian Consumer Law, Warranties Against Defects, effective January 1, 2012, warranty details of this Product are as follows:

One year Non-Transferrable Limited Warranty

What is covered: Radio Systems Australia Pty Ltd (hereinafter referred to as "Radio Systems") warrants to the original retail purchaser, and not any other purchaser or subsequent owner, that its Product, when subject to normal and proper residential use, will be free from defects in material or workmanship for a period of one (1) year from the purchase date. An "original retail consumer purchaser" is a person or entity who originally purchases the Product, or a gift recipient of a new Product that is unopened and in its original packaging. When serviced by Radio Systems Customer Service, Radio Systems covers labor and parts for one year of ownership; after the first year, a service or upgrade charge will apply relative to replacement of the Product with new or refurbished items at Radio Systems' sole discretion.

The limited warranty is non-transferrable and shall automatically terminate if the original retail consumer purchaser resells the Radio Systems Product or transfers the property on which the Radio Systems Product is installed. This Limited Warranty excludes accidental damage

due to dog chews; lightning damage; or neglect, alteration, and misuse. Consumers who purchase products outside of Australia, New Zealand, or from an unauthorized dealer will need to return the Product to the original place of purchase for any warranty issues.

Please note that Radio Systems does not provide refunds, replacements, or upgrades for change of mind, or for any other reason outside of these Warranty terms.

Claims Procedure:

Any claim made under this Warranty should be made directly to Radio Systems Australia Pty Ltd Customer Care Centre at:

Radio Systems Australia Pty Ltd
PO Box 765, Mudgeeraba QLD 4213
Australia Residents: 1800 786 608
New Zealand Residents: 0800 543 054
Email: info@petsafeaustralia.com.au

To file a claim, a proof of purchase must be provided. Without a proof of purchase, Radio Systems will not repair or replace faulty components. Radio Systems requests the Consumer to contact the Radio Systems Customer Care Centre to obtain a Warranty Return number, prior to sending the Product. Failure to do so may delay in the repair or replacement of the Product.

If the Product is deemed to be faulty within 30 days from date of original purchase, Radio Systems will organise for a replacement to be sent in advance of returning the faulty Product. A Post Bag will be included with the replacement Product for the return of the faulty Product. The Product must be returned within 7 days of receiving the replacement. If the Product is deemed to be faulty after 30 days from the date of original purchase, the consumer will be required to return the Product to Radio Systems at the consumer's own expense. Radio Systems will test and replace the faulty unit or its components and return to the consumer free of charge, provided the Product is within its said warranty period. This warranty is in addition to other rights and remedies available to you under the law. Radio Systems goods come with guarantees that cannot be excluded under the Australia Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Should you have any queries or require any further information, please contact our Customer Care Centre on 1800 786 608 (Australia) or 0800 543 054 (New Zealand).

Covered by: U.S. Patents No. 5,799,609 / 5,842,437

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